

ONE WORLD, ONE INTERNET

ICANN

ICANN Annual Report

1 July 2023 – 30 June 2024

Table of Contents

About ICANN 03

Letter From the Board Chair 04

Letter From the Interim President and CEO 06

Fiscal Year 2024 Achievements 08

- **Strategic Objective: Security** 11
- **Strategic Objective: Governance** 16
- **Strategic Objective: Unique Identifier Systems** 32
- **Strategic Objective: Geopolitics** 37
- **Strategic Objective: Financials** 41

Annual Review Implementation Report 50

Transparency Report 60

Diversity Report 66

Expenses and Other Payments to Directors 72

Board, Community, and Corporate Leadership 73

Community Recognition 80

ICANN Office Locations 82

About the cover photo: Presentation of the 2024 Community Excellence Award, given to Manal Ismail, former GAC chair.

About ICANN

ICANN's mission is to help ensure a stable, secure, and unified global Internet. To reach another person on the Internet, you need to type an address – a name or a number – into your computer or other device. That address must be unique so computers know where to find each other. ICANN helps coordinate and support these unique identifiers across the world. ICANN was formed in 1998 as a nonprofit public benefit corporation with a community of participants from all over the world.

- READ MORE about ICANN's Mission, Commitments, and Core Values in its Bylaws.
- READ MORE about the Annual Report Requirement in ICANN's Bylaws.





Letter From the Board Chair

On 30 September 1998, ICANN was incorporated in California as a nonprofit public-benefit corporation. In September 2023, ICANN celebrated 25 years of ensuring the stable and secure operation of the Internet's unique identifier systems.

We recognized several other major milestones in ICANN's history during the 25th Annual General Meeting in October 2023: the 25th anniversary of the Root Server System Advisory Committee and Governmental Advisory Committee, and the 20th anniversaries of the At-Large Advisory Committee, the Country Code Names Supporting Organization, and the Generic Names Supporting Organization. With the formation of these community groups, ICANN's pioneering multistakeholder governance structure was born.

Over the last 25 years, the ICANN community's work has led to many achievements, including the introduction of more than 1,200 new generic top-level domains (gTLDs) and the transition of the Internet Assigned Numbers Authority functions stewardship from the U.S. Government to the global multistakeholder community. Meanwhile, the Internet has evolved and expanded exponentially to become an indispensable tool for more than 5.3 billion users worldwide to communicate, build knowledge, and innovate. The secure, stable, unified Internet that we use every day is possible because ICANN has consistently delivered on its mission for the past quarter century.

However, while we took the opportunity to reflect on all we have accomplished thus far, our focus remained steadfast on the future. Fiscal year 2024 (FY24) was marked by the culmination of many areas of work, as well as the launch of new initiatives. The effort to open the next new gTLD application round continued to be a major area of focus across the ICANN Board, community, and organization, resulting in significant progress toward the launch of the next round in April 2026. The second annual Universal Acceptance Day, held in Belgrade, Serbia, and supported through local events worldwide, harnessed our collective efforts to ensure that all domain names, including new TLDs, Internationalized Domain Names (IDNs), and email addresses are treated equally and can be used by all Internet-enabled applications, devices, and systems. These ambitious endeavors underscore ICANN's commitment to expanding the Domain Name System (DNS) and creating a more inclusive and accessible Internet.

Simultaneously, the Board continued its work to find ICANN's next leader. After conducting an extensive search process, which included holding a series of listening sessions with stakeholders from across ICANN and the Internet community, the Board selected Kurt Erik "Kurtis" Lindqvist as the next ICANN President and CEO. Kurtis is a well-respected, transformational leader who will propel ICANN into the future, building even stronger partnerships within our industry, and championing ICANN's critical role in Internet governance on the global stage. I look forward to welcoming Kurtis to ICANN in December 2024.

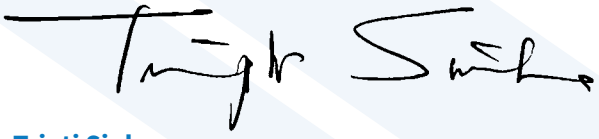
Looking ahead, ICANN is approaching a critical juncture, as the United Nations prepares for the 20-year review of the World Summit on the Information Society (WSIS) outcomes in 2025. In 2003, the international community wisely accepted the multistakeholder model of Internet governance, recognizing the vital roles of the various stakeholders in maintaining and evolving the Internet as a global resource. Ahead of the WSIS+20 review, we must showcase the strengths of multistakeholder Internet governance and contribute our insights to the broader global conversation about the Internet's role in creating a more equitable future.

Meanwhile, the rate of technological innovation has been unprecedented in recent years, with advances in artificial intelligence and quantum technology that are sure to transform or even redefine our digital experience. We do not yet fully understand how these developments will shape the DNS, but it is clear that ICANN's efforts to solve problems and develop policies must keep pace. Through compromise, consensus, and commitment to our mission, we will help bring about the Internet of the future.

With these factors in mind, the Board is well on the way to instituting the next ICANN Strategic Plan. Charting a course for the next five years and beyond is a collective responsibility of the entire ICANN ecosystem, and insights from the community have been indispensable throughout the strategic planning process. The Board has opened a Public Comment proceeding for the draft Strategic Plan for fiscal years 2026–2030, after which we will spend several months analyzing the input received and revising the plan as necessary. Our aim is to finalize and adopt the plan in March 2025.

On behalf of the ICANN Board of Directors, I would like to thank every member of the ICANN community and org for your hard work in service of our mission in FY24. Going forward, I am confident that our shared belief in one, global Internet will empower us to overcome the challenges and seize the opportunities that lie ahead.

Sincerely,



Tripti Sinha
Chair, ICANN Board of Directors

▶ READ MORE about the ICANN Board.



Letter From the Interim President and CEO

As the fiscal year draws to a close, I find myself thinking back on the many achievements of the past year, during which I've had the privilege of serving as ICANN's Interim President and CEO. In particular, I have come to appreciate the true power of our mission of ensuring a secure, stable, and unified global Internet.

ICANN is made up of people from different sectors, cultures, and generations, but the mission is one thing we all have in common. Our mission is not merely a statement; it is a guiding force that transcends our differences and unites us in a shared purpose. In FY24, we tallied many achievements by harnessing the power of our mission.

This power drove a team of ICANN organization (org) staff members, with support and guidance from the ICANN community, to develop and launch the Registration Data Request Service (RDRS) in less than a year. The proof-of-concept system, which provides a more consistent and standardized format to handle requests for access to nonpublic gTLD registration data, was launched in November 2023.

Fueled by our mission, ICANN community members and org staff envisioned, designed, and implemented the ICANN Grant Program, which opened the first application round in March 2024. The first program of its kind for ICANN, the Grant Program is a unique opportunity to make a difference in the Internet ecosystem by funding innovative solutions that further our vision of a single, open, and globally interoperable Internet.

Our mission compelled members of the Contracted Parties House and org staff to take steps to mitigate DNS abuse by negotiating amendments to the registrar and registry agreements. After winning the overwhelming support of the contracted parties in a vote and subsequent approval by the Board, the amendments went into effect in April 2024, marking a major victory in the fight against DNS abuse.

And of course, the power of our mission continues to bring together people across the ICANN org, community, and Board in the ongoing effort to open the next round of new gTLD applications. In FY24, the org team rolled out a governance model and program leadership, published draft sections of the Applicant Guidebook for Public Comment, and expanded the global awareness campaign with a new program website. As a result of this collaborative effort, businesses and communities will soon have the opportunity to apply for new gTLDs tailored to their customers, language, and culture.

With its focus on Internationalized Domain Names (IDNs) and Universal Acceptance (UA), the next application round will help create a more multilingual, inclusive Internet and help bring the next billion users online. Building on the success of the inaugural UA Day in 2023, ICANN and the Universal Acceptance Steering Group held the second UA Day on 28 March 2024 to promote UA, which is key to ensuring that all domain names, including IDNs, are treated equally across all online systems. With 52 events were held across 47 countries, UA Day 2024 was an example of the multistakeholder model in action.

We owe all of these successes to the power of our mission, which is what has allowed ICANN to persist for 25 years. Even though the world around us has changed dramatically, we have maintained the essence of ICANN. Yet, we haven't let our unwavering commitment to our mission prevent us from innovating, taking risks, and occasionally making difficult decisions.

Facing a budget deficit, ICANN org took steps throughout FY24 to reduce and carefully manage our expenses. Despite ongoing uncertainty in the global environment, our priority will be to ensure that ICANN can continue to deliver our mission sustainably. To do so, we must continue to work together, continuously assessing and adjusting as needed, united by the power of our mission.

I would like to thank everyone at ICANN org for your hard work this year, and for your unwavering commitment to our mission. I'm also grateful to the Board for continuing to trust in me to lead the organization in these challenging times. If we continue to believe in the mission and each other, I trust we will prevail.

Sincerely,



Sally Costerton
Interim President and CEO

▶ READ MORE about the Office of the President and CEO.

▶ READ the CEO's FY24 Goals.



Fiscal Year 2024
Achievements

Fiscal Year 2024 Achievements

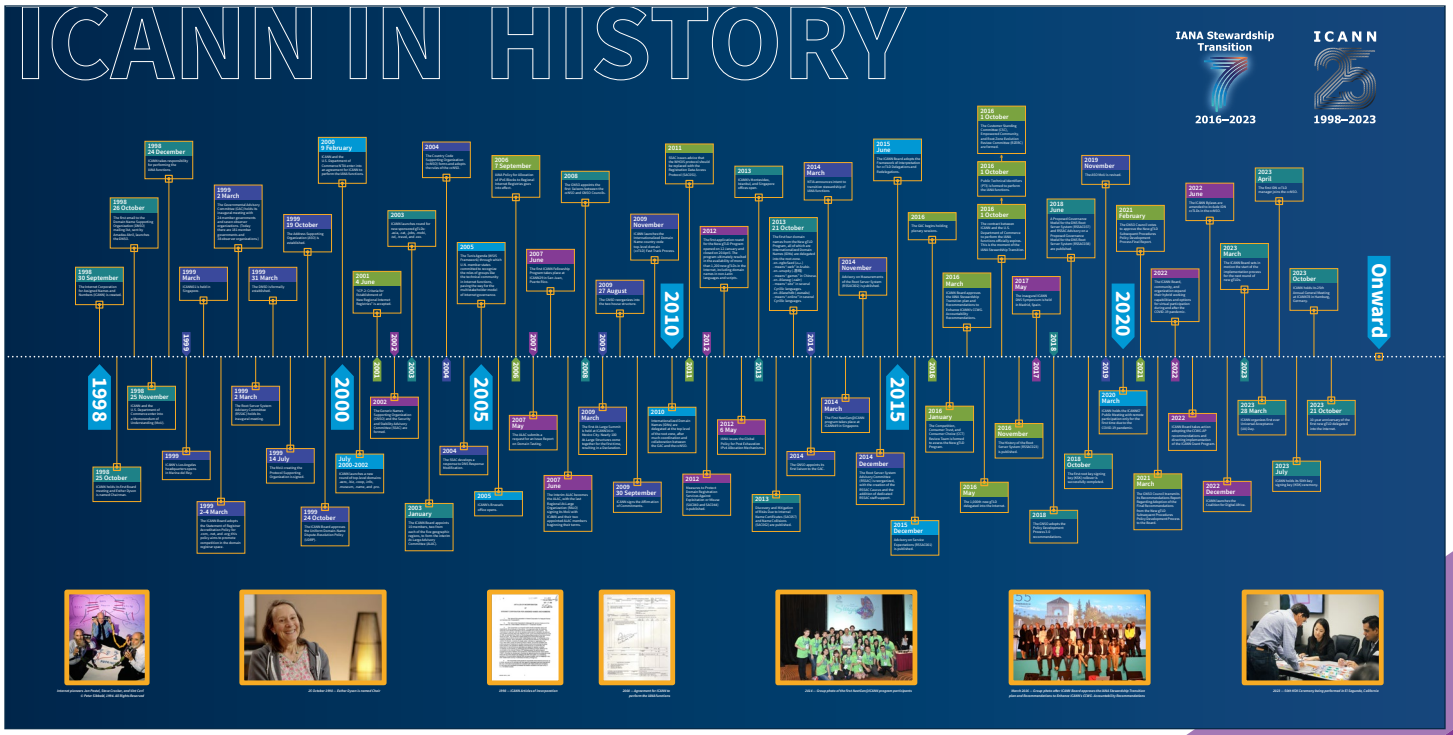
Celebrating ICANN's 25th Anniversary



On 28 September 2023, ICANN celebrated its 25th anniversary. Throughout the past two-and-a-half decades, ICANN has been at the forefront of technical Internet governance and policy development, ensuring the stable and reliable technical operation of the Internet. Key milestones of the past quarter century include the formation of Advisory Committees and Supporting Organizations to ensure representation from governments, civil society, and technical communities in ICANN's multistakeholder decision-making processes, and the introduction of more than 1,200 new gTLDs.

The ICANN78 Annual General meeting in October 2023 featured a special 25th Anniversary Session, in which Steve Crocker and Lawrence Strickling, key figures in ICANN history, and other guests reflected on the milestones and highlights in ICANN's evolution. They also shared their perspectives on the organization's future. To close out the special occasion in style, attendees came together for an evening celebration with food, fun, and music.

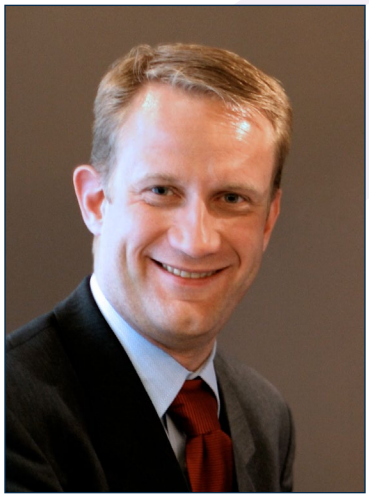
▶ Watch "25 Years of ICANN" on YouTube.



▶ VIEW the timeline.

Fiscal Year 2024 Achievements

Selecting a New President and CEO



On 8 June 2024, the ICANN Board **selected** **Kurt Erik "Kurtis" Lindqvist** as the next ICANN President and Chief Executive Officer. Lindqvist is an industry leader who brings more than 30 years of experience in the business development of Internet Service Providers and worldwide network carriers, and deep experience in the ICANN community. Lindqvist will officially assume the role on 5 December 2024.

Lindqvist's appointment concluded an extensive process that began with the establishment of a **CEO Search Committee**. The committee conducted a global search resulting in a diverse pool of 100 candidates representing more than 20 countries across North and South America, Africa, Europe, Asia, and Australasia. From this pool, 15 individuals were identified as part of a long list (four women and 11 men). Further evaluation resulted in a short list of seven individuals (three women and four men) who were interviewed by the CEO Search Committee. The committee then narrowed the candidates to three finalists, two of whom the full Board interviewed.

ICANN Strategic Plan Progress

The purpose of the Annual Report is to describe ICANN's progress toward the obligations imposed through the Bylaws, the Operating Plan, and the Strategic Plan, as outlined in **Section 22.3 of the Bylaws**. The Strategic Plan establishes a vision and a set of strategic objectives and goals in service of ICANN's mission. The Strategic Plan enables ICANN to continue to fulfill its mission and meet new and continuously evolving challenges and opportunities for a five-year period.

The **FY21–25 Strategic Plan** takes into account the external impacts on the global growth and evolution of the Internet, the Domain Name System (DNS), and the other unique identifier systems that ICANN helps coordinate, identifying five Strategic Objectives:

- Strengthen the **security** of the DNS and the DNS Root Server System.
- Improve the effectiveness of ICANN's multistakeholder model of **governance**.
- Evolve the **unique identifier systems** in coordination and collaboration with relevant parties to continue to serve the needs of the global Internet user base.
- Address **geopolitical issues** impacting ICANN's mission to ensure a single and globally interoperable Internet.
- Ensure ICANN's long-term **financial** sustainability.

The following sections outline ICANN's progress in FY24 toward achieving these objectives.

▶ **READ MORE about the ICANN Strategic Plan.**

▶ **READ MORE about ICANN's planning process.**

▶ **READ ICANN's financial and planning documents.**



Fiscal Year 2024 Achievements

» STRATEGIC OBJECTIVE: SECURITY

Strengthen the security of the DNS and the DNS Root Server System.

FY24 Security Achievements

Root Server System Evolution

As the Root Server System evolves to accommodate greater demand with new technologies and governance models, ICANN continues to support and collaborate with key stakeholders to ensure the stable, secure, and resilient operation of the DNS root zone.

IMRS Infrastructure Initiative

Through the ICANN Managed Root Server (IMRS) Program, ICANN supports the global Internet by building and maintaining a sustainable, stable, and resilient Root Server System. As a partner in the Coalition for Digital Africa, ICANN deployed an IMRS cluster in Cairo in October 2023. This installation, along with the one ICANN deployed in Nairobi in November 2022, increases the Internet's resiliency and improves the user experience across the African continent.

In February 2024, ICANN announced the launch of the second phase of the IMRS Infrastructure Initiative, which aims to further expand and improve Internet resilience in Africa through the deployment of IMRS singles. These single server installations can potentially enhance network performance, decrease DNS query response times, and reduce bandwidth usage for root zone queries.

▶ READ MORE about the IMRS.

▶ READ MORE about the IMRS Infrastructure Initiative.

Root Zone KSK Ceremonies



In FY24, ICANN conducted four root zone key signing key (KSK) ceremonies, during which it retrieved the master cryptographic key that secures the DNS root zone and used it to generate zone signing keys. These ceremonies are a critical safeguard that keeps the Internet's infrastructure safe and available to all. ICANN's 50th KSK ceremony took place on 19 July 2023 at its Los Angeles facility.

▶ READ MORE about KSK ceremonies.

Root Zone KSK Rollover

ICANN generated a new root zone KSK during the 53rd KSK Ceremony on 26 April 2024 at its Culpeper, Virginia, facility, restarting the process that began in 2023. ICANN had suspended the process to generate a new root zone KSK in order to find a new equipment supplier. The new KSK will be held in standby for approximately two years prior to being placed into production use in late 2026. During that time, ICANN will conduct an extensive outreach campaign to enable a seamless transition to the new key for the global Internet community.

▶ READ MORE about the Root Zone KSK Rollover.

FY24 Security Achievements

Root Zone Algorithm Rollover Study

In May 2024, IANA published the **final report** of the Root Zone Domain Name System Security Extensions (DNSSEC) Algorithm Rollover Study. Developed by a team of ICANN org staff and community volunteers, the report provides a series of recommendations on both the selection of a cryptographic algorithm and how a rollover could be conducted for the DNS root zone. ICANN will use the study's findings for future changes to the algorithm used to sign the root zone.

▶ **READ MORE about the Root Zone KSK Algorithm Rollover.**

OCTO Publications

ICANN's Office of the Chief Technology Officer (OCTO) periodically publishes research papers and briefings for the technical community. In FY24, OCTO published **OCTO-037**, "Reputation Block List Evaluation Methodology," and **OCTO-038**, "Methodology to Classify Unsolicited Email Threats."

▶ **READ MORE OCTO Publications.**

DNS Security, Stability, and Resiliency

A major area of ICANN's work is increasing the security and stability of the DNS. This effort includes promoting improvements to DNS security infrastructure, conducting research, and mitigating **DNS abuse**.

DNS Abuse Contract Amendments

In January 2024, the ICANN Board **approved** amendments to the 2013 Registrar Accreditation Agreement (RAA) and Base gTLD Registry Agreement (RA) that target DNS abuse. The Board's approval followed a 60-day voting period, during which gTLD registries and ICANN-accredited registrars overwhelmingly supported the amendments.

The new requirements, which took effect on 5 April 2024, enhance obligations in the RAA and Base RA to stop or otherwise disrupt DNS abuse. ICANN org and members of the Registries Stakeholder Group and the Registrar Stakeholder Group worked together for a year to draft the amendments.

▶ **READ MORE about the contract amendments.**

NEW DNS ABUSE REPORTING

ICANN org's Contractual Compliance function began publishing reports on the complaints received and related enforcement actions under the new DNS abuse mitigation requirements. The reports detail the number of instances of phishing, malware, botnets, pharming, and spam used to deliver DNS abuse, as well as how these were addressed.

▶ **READ the DNS abuse trends reports.**

▶ **READ MORE about DNS abuse.**

Registration Data Policy

ICANN published the **Registration Data Policy** in February 2024. The consensus policy is based on recommendations from the Generic Names Supporting Organization (GNSO) and allows domain name registries and registrars to comply with global data protection laws. The policy, which outlines the requirements for the collection, transfer, publication, and retention of domain name registration data, will go into effect on 21 August 2025.

▶ **READ MORE about the Registration Data Policy.**

FY24 Security Achievements

Domain Metrica

In February 2024, ICANN presented the requirements for a new project and platform called ICANN Domain Metrica. This new system provides a place to store, combine, and compare any metadata related to domain names. To begin with, the first module includes aggregated and nonaggregated data on DNS abuse concentrations as listed on a set of Reputation Block Lists, providing detailed and relevant information about DNS abuse concentration patterns. The first module is expected to be finished before the end of 2024.

Technical Engagement

ICANN org's Technical Engagement team conducts and facilitates capacity development and outreach to maintain a secure global DNS ecosystem. To view the list of available trainings, visit the **course catalog**. In September 2023, ICANN participated in the first **Domain Name System Security Extensions (DNSSEC) Day in Paraguay**. This national event, organized by the Association of Internet Service Providers of Paraguay, sought to promote the deployment of DNSSEC in the Latin American and Caribbean region.

▶ **READ MORE about DNSSEC.**

KINDNS

Launched in 2022, the **Knowledge-Sharing and Instantiating Norms for DNS and Naming Security** (KINDNS) initiative aims to promote voluntary security best practices for authoritative and recursive DNS operators. Seventeen organizations have demonstrated their commitment to implementing the KINDNS framework by joining the initiative. In September 2023, ICANN and the Internet Society (ISOC) held a webinar on KINDNS and ISOC's DNS security initiative, **Mutually Agreed Norms for Routing Security**, or MANRS.

DNSSEC Roadshows

In August 2023, ICANN **announced** the launch of the **DNSSEC Roadshows Project** under the Coalition for Digital Africa. The goal of this project is to promote the adoption and implementation of DNSSEC protocols to improve the security of African country code top-level domains (ccTLDs). The roadshows provide the seven selected ccTLD operators with the tools and expertise they need to protect their infrastructure, maintain user trust, and improve overall Internet security.

▶ **READ MORE about the Coalition for Digital Africa.**

FY24 Security Achievements

Regional DNS Forums

ICANN's regional DNS forums serve to raise awareness of DNS security and other issues. The hybrid events bring together industry leaders, policymakers, and technical experts to discuss opportunities and challenges in the region's DNS landscape. The 2024 Middle East DNS Forum marked the 10th edition of the event.



Asia Pacific DNS Forum
4–5 July 2023
Hong Kong, China



Middle East DNS Forum
24–25 April 2024
Rabat, Morocco



ICANN DNS Symposium

With the theme of "The Integration of DNS With Emerging Technologies," the sixth ICANN DNS Symposium (IDS) took place in September 2023 in Da Nang, Viet Nam, with more than 120 in-person attendees. The hybrid event coincided with "A Day of DNS Abuse Discussions," hosted by ICANN, and OARC 41, hosted by the Domain Name System Operations, Analysis, and Research Center.



Fiscal Year 2024 Achievements

» STRATEGIC OBJECTIVE: GOVERNANCE

Improve the effectiveness of ICANN's multistakeholder model of governance.

FY24 Governance Achievements

Strengthening the Multistakeholder Model

ICANN aims to ensure that participation in the multistakeholder community's development of policy and advice is globally representative and inclusive.

ICANN Public Meetings

ICANN Public Meetings are a staple of ICANN's bottom-up, consensus-based governance model. ICANN community groups, with the strategic planning, subject-matter guidance, and operational support of ICANN org, organized over 400 sessions at ICANN Public Meetings in FY24. In October 2024, ICANN celebrated 25 years since its founding at its 25th Annual General Meeting.

78 ANNUAL GENERAL MEETING

ICANN78 Annual General Meeting

21–26 October 2023
Hamburg, Germany, and Online

ATTENDEES: 2,512
(1,849 in person and 663 online)

SESSIONS: 189 (234 hours)

▶ READ the ICANN78 By the Numbers Report.

79 COMMUNITY FORUM

ICANN79 Community Forum

2–7 March 2024
San Juan, Puerto Rico, and Online

ATTENDEES: 1,737
(1,189 in person and 548 online)

SESSIONS: 210 (249 hours)

▶ READ the ICANN79 By the Numbers Report.

80 POLICY FORUM

ICANN80 Policy Forum

10–13 June 2024
Kigali, Rwanda, and Online

ATTENDEES: 1,638
(1,004 in person and 634 online)

SESSIONS: 110 (148 hours)

▶ READ the ICANN80 By the Numbers Report.

See the Diversity Report for ICANN Public Meetings diversity metrics.

▶ READ MORE about ICANN Public Meetings.

Coalition for Digital Africa

ICANN launched the Coalition for Digital Africa in 2022 to accelerate the expansion of the Internet in Africa and support the growth of the region's digital economy. In May 2024, ICANN announced the publication of the 2023 Africa Domain Name Industry Study, which provides a comprehensive analysis of the DNS landscape across the continent. The study also introduces a Trial Observatory to continuously monitor the status and growth of the DNS industry in Africa.



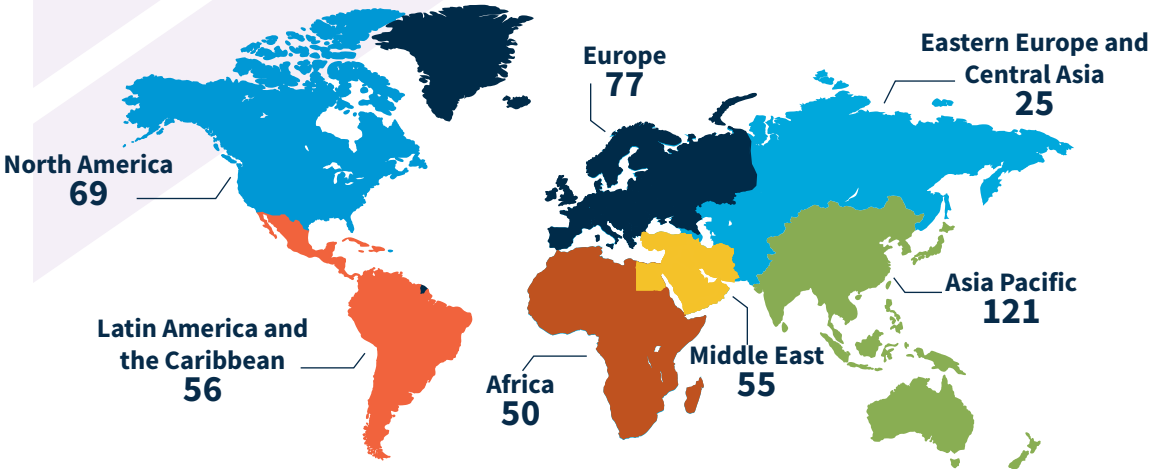
Regional Engagement

While ICANN has its headquarters in Los Angeles, it has Regional Offices in Brussels, Istanbul, Montevideo, and Singapore, as well as Engagement Centers in Washington, D.C.; Geneva; Beijing; and Nairobi. In July 2023, ICANN celebrated the 10th anniversary of the Montevideo Regional Office, the center of its operations in the Latin American and Caribbean Region.

FY24 Governance Achievements

REGIONAL ENGAGEMENT METRICS

This infographic shows the number of ICANN events, trainings, and speaking engagements in each region in FY24:



REGIONAL ENGAGEMENT HIGHLIGHTS

AFRICA

Africa Engagement Forum 2023



24–27 July 2023
Accra, Ghana

ICANN's second Africa Engagement Forum coincided with the African Regional At-Large Organization's hybrid General Assembly.

Africa Internet Summit 2023

25–29 September 2023
Johannesburg, South Africa

Organized by the African Network Operators Group, this event provided ICANN the opportunity to engage on topics including DNSSEC and Universal Acceptance.

FY24 Governance Achievements

ASIA PACIFIC

Asia Pacific Network Information Centre 56

7–14 September 2023
Kyoto, Japan

The Asia Pacific Network Information Centre's 56th meeting brought together Internet experts, government representatives, and industry leaders to share ideas, network, and develop Internet policies. Members of the ICANN Board and org staff attended, and Board Chair Tripti Sinha delivered a keynote address celebrating APNIC's 30th anniversary.

Asia Pacific Internet Governance Academy

24–28 July 2023
Seoul, Republic of Korea

Co-hosted by ICANN and the Korea Internet and Security Agency, the Asia Pacific Internet Governance Academy seeks to develop youth leaders' understanding of the Internet and equip them with policymaking skills.

EASTERN EUROPE AND CENTRAL ASIA

Internet Measurement Day

29 May 2024
Tashkent, Uzbekistan

ICANN and RIPE NCC co-organized the Internet Measurement Day in Uzbekistan, in partnership with the Internet Society. Hosted by INHA University of Tashkent, the event focused on modern research and measurement tools to help the DNS and Internet service provider communities understand the Internet's technical workings.

EUROPE

Web Summit

13–16 November 2023
Lisbon, Portugal

ICANN participated in the 2023 Web Summit to enhance its visibility, promote digital inclusivity, and raise awareness of the multistakeholder Internet governance model. ICANN Interim President and CEO Sally Costerton participated in several panel discussions and interviews.

MWC 2024

26–29 February 2024
Barcelona, Spain

Led by the Interim President and CEO, the ICANN delegation participated in high-level bilateral meetings with government officials and industry leaders to raise awareness of ICANN's work and legislative initiatives that could affect Internet interoperability.

FY24 Governance Achievements

LATIN AMERICA AND THE CARIBBEAN



LAC Domain Names Week

10–13 July 2023
Buenos Aires, Argentina

ICANN led and participated in several sessions at this annual event, which brings together business, Internet policy, and technical professionals interested in DNS-related issues.

Paraguay DNSSEC Day

21 September 2023
Asunción, Paraguay

ICANN participated in the first DNSSEC Day in Paraguay during the annual meeting of the Association of Internet Service Providers of Paraguay.



NETmundial+10

29–30 April 2024
São Paulo, Brazil

The NETmundial+10 meeting built on the foundation laid by the original NETmundial conference in 2014, bringing together stakeholders from across the globe. ICANN participated in the High-Level Executive Committee, representing the technical community in the Latin American and Caribbean region.

MIDDLE EAST

Middle East and Adjoining Countries School on Internet Governance

1 October to 30 November (virtual) and 18–20 December 2023 (in-person)
Muscat, Oman

The hybrid program, which consisted of two months of online courses and three days of in-person lectures, involved 25 participants from 10 different countries.

Qatar Web Summit 2024

26–29 February 2024
Doha, Qatar

ICANN participated in the first Web Summit in the Middle East, promoting Universal Acceptance and the next round of new gTLD applications.

Beyond the Digital Borders: Internet Domain Names and Rights

FY24 Governance Achievements

27 May 2024
Istanbul, Republic of Türkiye

The first local event that ICANN co-hosted with the TobbUyum Mediation and Dispute Resolution Center targeted the intellectual property and domain name industries in Türkiye.

NORTH AMERICA

Canadian Internet Governance Engagement

3–5 October 2023
Montréal, Canada

ICANN Board Chair Tripti Sinha delivered a keynote address at the 2023 Canadian Internet Governance Forum on the topic of the future of the Internet and ICANN's role. ICANN also had a booth at the Canadians Connected event hosted by the Canadian Internet Registration Authority.

EDP University Training

26–27 February 2024
San Juan, Puerto Rico

ICANN and the EDP University of Puerto Rico – San Juan organized two all-day capacity-development sessions for approximately 100 high school students. The sessions covered various technical topics and gave advice on how to pursue a career in technology.

CloudFest USA

5–8 June 2024
Austin, U.S.A.

At CloudFest USA, ICANN's Interim President and CEO Sally Costerton engaged in conversation with Christian Dawson, Executive Director of i2Coalition, on the future of ICANN. Costerton offered insights into ICANN's strategies for managing uncertainty and risk, emphasizing the need to ensure an inclusive global Internet.

Community Regional Outreach Program

ICANN restarted the **Community Regional Outreach Program** (CROP) in 2023. The program provides travel support to the five constituencies of the GNSO and the five Regional At-Large Organizations. In FY24, these eligible groups conducted a total of 17 CROP trips.

Public Comment Participation

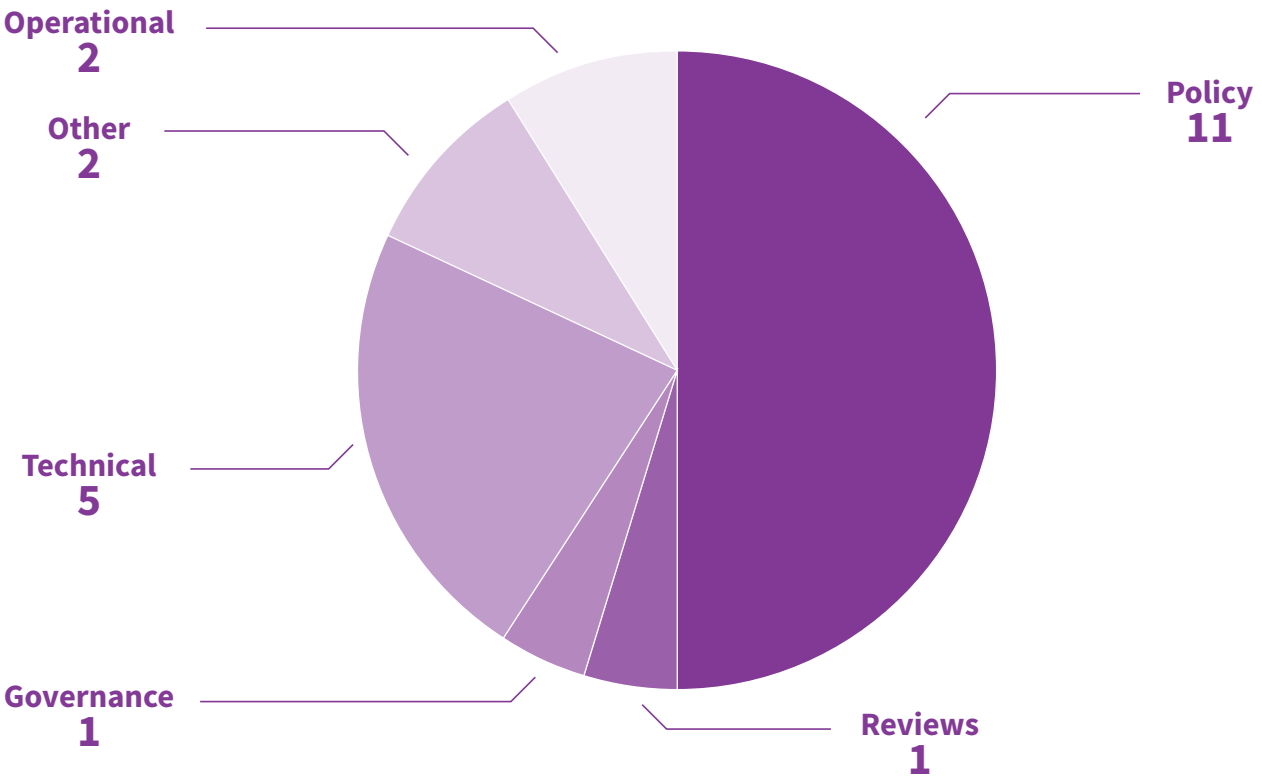
Public Comment proceedings give the ICANN community, Internet stakeholders, and the general public the opportunity to provide input on ICANN's work and policies. They are a vital part of multistakeholder governance and contribute to ICANN's transparency and accountability commitments.

FY24 Governance Achievements

FY24 PUBLIC COMMENT METRICS

Total Number of Proceedings Opened	22

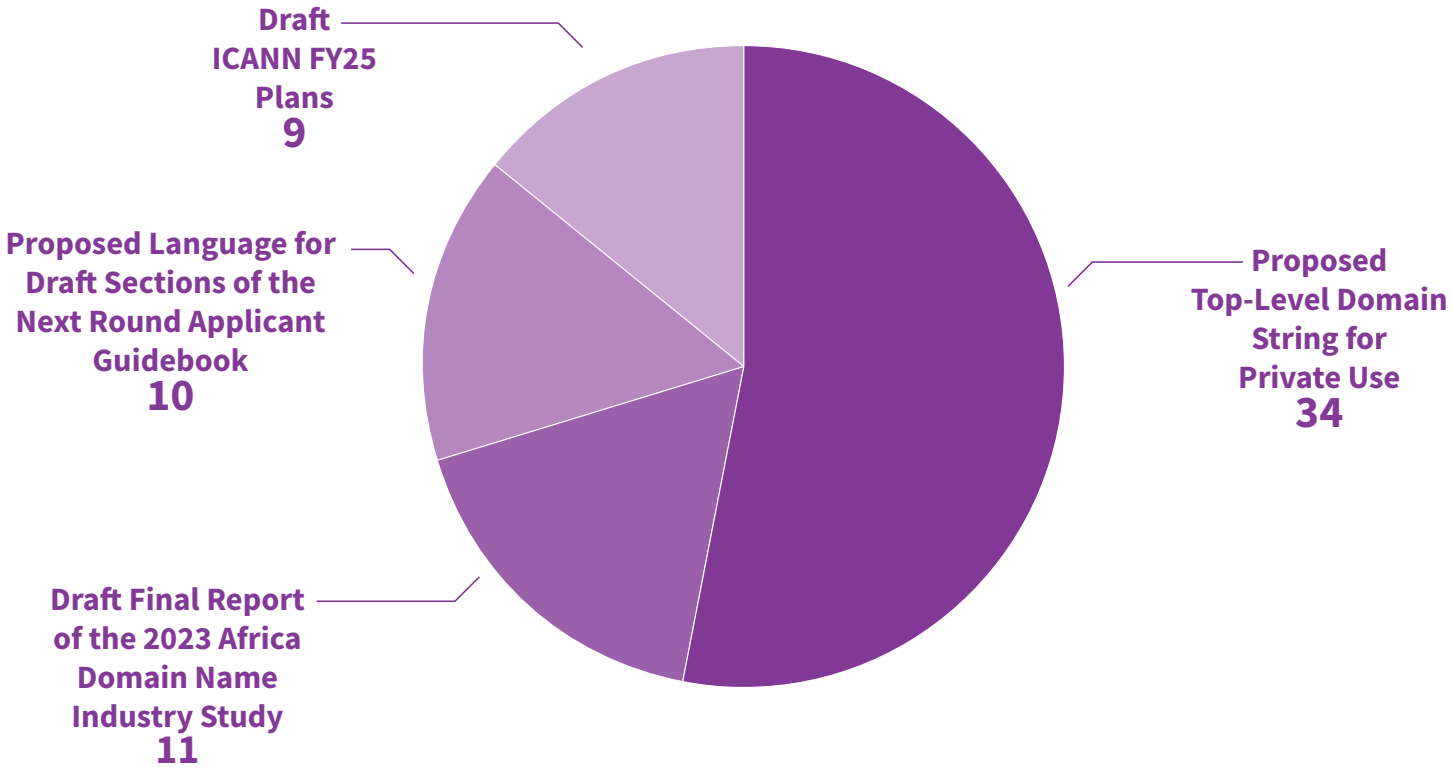
Total Number of Proceedings Opened by Category



Total Number of Proceedings Extended	12
Average Length of All Proceedings	50.78 Days
Total Number of Submissions for All Proceedings	163

FY24 Governance Achievements

Top Four Proceedings by Total Number of Submissions



Number of Summary Reports with Extensions	**9**

► READ MORE about Public Comment proceedings.

FY24 Governance Achievements

ICANN Fellowship Program



The goal of the ICANN Fellowship Program is to strengthen the diversity of the multistakeholder model by fostering opportunities for individuals from underserved and underrepresented communities to become active participants in ICANN. Fellows are exposed to the workings of the ICANN community and receive training before, during, and after a Public Meeting. Travel assistance to attend the meeting is also provided.

See the Diversity Report for Fellowship Program diversity metrics.

FY24 FELLOWSHIP PROGRAM METRICS

Meeting Number	No. of Fellows	No. of Countries Represented
ICANN78 (October 2023)	40	36
ICANN79 (March 2024)	33	29
ICANN80 (June 2024)	39	32

▶ READ MORE about the ICANN Fellowship Program.

NextGen@ICANN Program



The NextGen@ICANN Program aims to foster the next generation of ICANN participants by educating students on ICANN's mission and how to get involved. Students in the program receive coaching and travel assistance to attend an ICANN Public Meeting in their region.

See the Diversity Report for NextGen@ICANN Program diversity metrics.

FY24 NEXTGEN@ICANN PROGRAM METRICS

Meeting Number	No. of Fellows	No. of Countries Represented
ICANN78 (October 2023)	11	8 (Europe region)
ICANN79 (March 2024)	12	2 (North America region)
ICANN80 (June 2024)	12	6 (Africa region)

▶ READ MORE about the NextGen@ICANN Program.

FY24 Governance Achievements

ICANN for Beginners Virtual Program

The **ICANN for Beginners Virtual Program** welcomes newcomers to ICANN with a series of interactive, introductory webinars. These one-hour webinars provide an overview of ICANN and the global Internet ecosystem, and cover a range of topics. ICANN presented a second iteration of the Universal Acceptance webinar in July 2023, which drew 97 participants, and two webinars on policy and advice fundamentals in April 2024, drawing a total of 203 participants.

ICANN Learn

ICANN's free online learning platform offers courses on topics such as the ICANN ecosystem, communication skills, and DNS security. In FY24, **ICANN Learn** added new foundational courses on ICANN's policy development processes, the Root Server System, the Country Code Names Supporting Organization, and registry operator fundamentals. ICANN also expanded the general skills training offerings with the addition of "Handling Change" and "Benefitting From Inclusion."

Strengthening the ICANN Community's Decision-Making

ICANN aims to enable more efficient, timely, and effective policy and advice development by the ICANN community.

Policy Development Accelerator

ICANN's **Policy Development Accelerator** program provides opportunities for newer community members to build substantive knowledge on a specific topic, while fostering value in service and relationships through connections with experienced ICANN community members. The program is offered annually, with each class divided into two terms. In FY24, ICANN org launched a class on gTLD registration data, which had 51 participants, and published two primers based on the program classes.

Work Stream 2 Accountability and Transparency Recommendations

Work Stream 2 (WS2) of the Cross-Community Working Group on Enhancing ICANN Accountability comprises nearly 100 accountability and transparency-related recommendations, directed at the ICANN org, Board, and community. In FY24, ICANN org continued to publish quarterly implementation progress reports. In addition, ICANN org launched new **Annual Disclosures of Payments to Suppliers** and a new **Redacted Board Materials Archive**.

See the **Annual Review Implementation Report** and the **Transparency Report** for more about accountability and transparency at ICANN.

▶ **READ MORE about Work Stream 2 Implementation.**

FY24 Governance Achievements

ICANN Community Highlights

The ICANN community provides a platform for individuals, businesses, governments, technical community, and other stakeholders to participate in consensus-based policymaking. Three Supporting Organizations develop and recommend policies concerning the Internet's technical management. Four Advisory Committees serve as formal advisory bodies to the ICANN Board. Here are highlights of the community's achievements in FY24:



EMPOWERED COMMUNITY

- In September 2023, the **Empowered Community** had the opportunity to consider the standard amendments to Articles 8, 12, and 27 of the **ICANN Bylaws**, regarding the composition and terms of the Nominating Committee (NomCom), the implementation of the NomCom Standing Committee, and how Root Server System Advisory Committee (RSSAC) members are selected.
  - There were no petitions to exercise the Empowered Community's rejection power, and the approved standard amendments went into effect on 11 October 2023.
- Also in September 2023, the Empowered Community had the opportunity to consider the amendments to Articles 18 and 19 of Fundamental ICANN Bylaws, regarding the IANA Naming Function Review and the IANA Naming Function Separation Process.
  - At ICANN78 in October 2023, the Empowered Community convened the second-ever **Approval Action Community Forum** to discuss the proposed amendments.
  - The Empowered Community Decisional Participants all indicated their approval, and the approved fundamental amendments went into effect on 17 November 2023.
- In May 2024, the Empowered Community had the opportunity to consider the FY25 ICANN Operating Plan and Budget, the FY25 IANA Operating Plan and Budget, and the FY25–29 ICANN Operating Plan and Financial Plan.
  - There were no petitions to exercise the Empowered Community's rejection power, and the approved plans went into effect as scheduled on 1 July 2024.

ICANN | ASO

- In October 2023, the ASO chair requested the Address Council's (AC) assistance in preparing implementation procedures for "Internet Coordination Policy 2 (ICP-2): Criteria for Establishment of New Regional Internet Registries" and in updating ICP-2 to provide a stronger framework for Regional Internet Registries (RIRs).
- The ASO AC organized a workshop in January 2024 and submitted its feedback about the ICP-2 implementation procedures. The ASO AC convened during ICANN79 and conducted 11 work sessions to advance its work, including reviewing the principles for updating ICP-2 and creating a timeline to engage with the global Internet community and receive feedback on ICP-2 work.
- The ASO AC partnered with the IANA team to conduct a session called "Let's Talk About Numbers" during ICANN79. The ASO also offered a "How It Works: All About Numbers" session and participated in the GAC Capacity Development Workshop to provide an overview of the allocation of Internet Protocol (IP) addresses and the role of RIRs.

FY24 Governance Achievements

ICANN | ccNSO

- The ccNSO completed the policy development process (PDP) to develop criteria, processes, and procedures for the (de-)selection of IDN country code top-level domains (ccTLDs) and related variants.
  - After the ccNSO Council adopted the **Final Report** in March 2024 and ccNSO members expressed their support of the recommended policy, the ccNSO Council submitted the policy recommendations to the ICANN Board for its consideration in June 2024.
- Since August 2023, members of the ccNSO Council have explored potential gaps in policy and procedures pertaining to IANA naming function services for ccTLDs. This resulted in the creation of a working group, which will further explore and document these gaps and propose methods to address them.

ICANN | GNSO

- The GNSO Council completed the GNSO Guidance Process (GGP) on Applicant Support, which is a critical element of the New gTLD Program, and Phase 1 of the Expedited PDP (EPDP) on IDNs, which provided policy recommendations to establish a management framework for variant gTLDs at the top-level. The GNSO Council adopted both sets of consensus recommendations.
- The GNSO Council made significant progress on its two active PDPs: The EPDP-IDNs published its Phase 2 Initial Report for **Public Comment**, and the Transfer Policy PDP completed its initial deliberations.
- The GNSO Council also continued to advance non-PDP work.
  - A GNSO Council standing committee is thoroughly reviewing metrics from the Registration Data Request Service, seeking to understand how it is performing and identifying ways it can be improved.
  - The GNSO Council established a small team to examine all pending and non-adopted recommendations from the New gTLD Subsequent Procedures (SubPro) PDP. In part as a result of dialogue among the small team, the GNSO Council, and the Board SubPro Caucus, nearly all pending recommendations and non-adopted recommendations have been resolved.

ICANN | AT-LARGE

- The At-Large Advisory Committee (ALAC) continues its work on DNS policy issues important to end users, namely the next round of new gTLD applications.
  - The ALAC submitted 20 statements in response to Public Comment proceedings, two letters of correspondence, and two pieces of advice to the ICANN Board.
- The ALAC produced a Campaign Playbook to facilitate At-Large mobilization activities.
- The African Regional At-Large Organization and the Asian, Australasian, and Pacific Islands Regional At-Large Organization held General Assemblies.
- 18 new At-Large Structures and more than 20 individual members joined the At-Large community, bringing the total to 265 At-Large Structures and 190 individual members.

FY24 Governance Achievements

ICANN | GAC

- The Governmental Advisory Committee produced its traditional communiqué after each ICANN Public Meeting. In five instances, the GAC provided consensus advice to the ICANN Board on topics including closed generic gTLDs, the Applicant Support Program for the next round of new gTLDs, urgent requests for registration data, and private auctions in the next round.
- Government representatives to the GAC participated in priority work efforts within the ICANN community, including DNS abuse mitigation, gTLD registration data and data protection matters, curative rights protections for intergovernmental organizations, and the Applicant Support Program for the next round of new gTLDs.
- The GAC held capacity-development workshops during ICANN78, ICANN79, and ICANN80, providing current and newer GAC representatives with in-depth knowledge on topics including numbering and addressing operations, ICANN and GAC procedures, and several DNS policy issues of importance to governments.
- The GAC expanded its membership by welcoming the government of the Principality of Liechtenstein as a new member and Smart Africa as a new observer organization. The GAC comprises 183 government members and 39 observer organizations.

ICANN | RSSAC

- An RSSAC work party has been developing messaging about the Root Server System (RSS), and an RSSAC Caucus work party has been developing advice on the scope of root server incident reporting and disclosure obligations for root server operators. A new RSSAC Caucus work party is studying the procedures and guidelines for when root server operators need to change the IP addresses of their root server instances.
- The RSSAC updated its operational procedures in January 2024 to introduce an observer type of participation to the RSSAC Caucus and align its operational procedures with the amendments to the ICANN Bylaws as a result of the Second NomCom Review.

ICANN | SSAC

- The Security and Stability Advisory Committee (SSAC) published four reports containing recommendations for the ICANN Board and ICANN community in the areas of urgent requests in gTLD registration data, the evolution of Internet name resolution, name collisions, and registrar name server management.
- The SSAC also published 16 items of correspondence, including input to ccNSO and GNSO PDPs and various appointments across the ICANN community.
- The SSAC work party studying DNSSEC Delegation Signer record automation continued to make progress.
- The SSAC hosted three DNSSEC and Security Workshops during ICANN78, ICANN79, and ICANN80.

FY24 Governance Achievements

ICANN | CSC

- The Customer Standing Committee (CSC) met every month and reported its findings on the performance of the IANA naming services to direct customers of the IANA naming function and interested parties. It did not identify any issues.
- The CSC appointed a liaison to the Second IANA Function Review Team.
- Since July 2023, the CSC has worked diligently on its part of the implementation of the recommendations of the second CSC Effectiveness Review, which included allowing participation of alternates for members and liaisons of the CSC.

ICANN | RZERC

- The Root Zone Evolution Review Committee (RZERC) successfully completed its first-ever charter review, leading to an updated charter approved by the ICANN Board in March 2024. This ensures that the RZERC continues to advise the ICANN Board on significant architectural and operational changes to the DNS root zone.

OTHER HIGHLIGHTS

- The Name Collision Analysis Project Discussion Group delivered its final Study 2 documents. This achievement marks the culmination of more than four years of research, evaluation, and consideration, and a milestone on the path toward opening the next round of new gTLD applications.
- The Root Server System Governance Working Group conducted a workshop in April 2024 to finish its identification of RSS stakeholders and to determine their roles and responsibilities in the future RSS governance structure.
- The Work Stream 2 (WS2) Community Coordination Group (CCG) concluded its work by implementing Recommendations 1.1 and 1.7 on diversity, and 3.1 on a human rights framework. The CCG decided that Recommendation 2.3 on Empowered Community powers will be implemented after the rest of Recommendation 2 on the removal of ICANN Board directors is completed by relevant Supporting Organizations and Advisory Committees. Finally, the CCG helped the ICANN organization with the implementation of Recommendation 1.6 on

FY24 Governance Achievements

diversity assessment tools. See the **WS2 Implementation** workspace for more information on the recommendations.

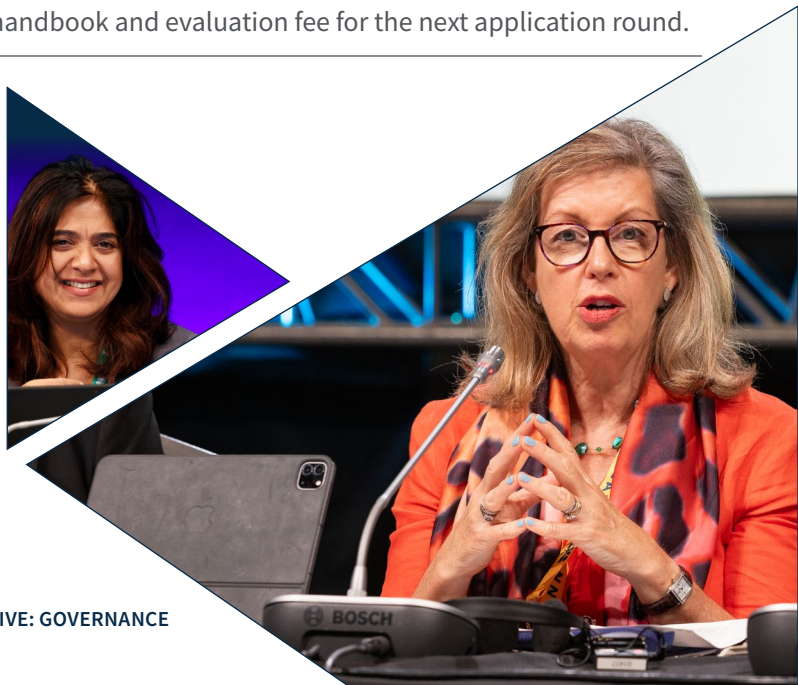
ICANN Board Actions

Reflecting ICANN's diverse multistakeholder community, the ICANN Board of Directors consists of 16 voting members and four nonvoting liaisons from various sectors and backgrounds. The Board oversees the ICANN organization and considers the community's policy recommendations. In FY24, the Board convened for six multiday Board Workshops and 13 Board Meetings. The key actions taken included:

- **Accepting** the **New gTLD Program: Next Round Implementation Plan** and directing ICANN org to provide periodic updates on its progress toward implementing the program.
- **Convening** the second IANA Naming Function Review (IFR). At the same time, the Board **approved** the Fundamental Bylaws amendments related to the IFR and the IANA Naming Function Separation Process, an essential step in implementing the recommendations of the first IFR team.
- **Taking action** on pending recommendations of the Competition, Consumer Trust, and Consumer Choice Review and the Second Security, Stability, and Resiliency of the DNS Review.
- **Directing** IANA to select a proposed string to reserve for private use, to further the implementation of the SSAC's recommendation in **SAC113**.
- **Approving** the **amendments** to the PTI Bylaws to streamline the PTI planning and budget processes.
- **Establishing** the Board Ombuds Search Committee to search for the next ICANN Ombuds. The Board also **appointed** ICANN Complaints Officer Krista Papac to serve as Interim Ombuds.
- Responding to the GAC's consensus advice in the **ICANN77 Communiqué**, the **ICANN78 Communiqué**, and the **ICANN79 Communiqué**.
- **Approving** the Standard Bylaws Amendments that were recommended in the **Final Report** of the second Organizational Review of the Nominating Committee.
- **Approving** the establishment of the Board Governance Committee Subcommittee on Conflicts re the New gTLD Program: Next Round. The Board later **expanded** the Subcommittee's remit to include other conflicts of interests not directly related to the next round.
- Taking action on the pending recommendations of the GNSO's New gTLD Subsequent Procedures Policy Development Process **Final Report** in **September 2023** and **October 2023**, and on the supplemental recommendations in **June 2024**.
- **Approving** ICANN org's establishment of an internal audit function.
- **Affirming** that the ICANN Strategic Plan for Fiscal Years 2021–2025 shall remain in force and unchanged.
- Approving requests to fund implementation work for the New gTLD Program: Next Round in **October 2023** and **June 2024**.
- **Taking action** on the pending recommendations of the Second Registration Directory Service Review **Final Report**.

FY24 Governance Achievements

- **Accepting** the Root Zone Evolution Review Committee's recommendation in **RZERC002** regarding the signing of root zone name server data.
- **Approving** the proposed **amendments** to the 2013 Registrar Accreditation Agreement and Base gTLD Registry Agreement that target DNS abuse.
- **Confirming** the composition of the inaugural Independent Review Process Standing Panel.
- **Approving** the allocation of up to $10 million for the first ICANN Grant Program application cycle.
- **Initiating** the Pilot Holistic Review to further the implementation of the Third Accountability and Transparency Review (ATRT) recommendations, while **deferring** the fourth ATRT review.
- **Adopting** the ICANN FY25–29 Operating and Financial Plan, the ICANN FY25 Operating Plan and Budget, and the IANA FY25 Operating Plan and Budget.
- **Adopting** pending advice from the GAC's ICANN76 Communiqué related to IGO protections in the next new gTLD application round.
- **Taking action** on most of the recommendations of the GNSO's Internationalized Domain Names Expedited Policy Development Process Phase 1 Final Report.
- **Determining** that registry voluntary commitments that restrict content will not be permitted in the next new gTLD application round.
- **Initiating** the required **Board-GAC Bylaws Consultation Process** after determining that it may take action that is not consistent with GAC advice on auctions in the next round.
- **Adopting** the guidance recommendations of the GNSO Guidance Process for Applicant Support Guidance in the next application round.
- **Selecting** as ICANN's next President and CEO Kurt Erik "Kurtis" Lindqvist, who will begin on 5 December 2024.
- **Approving** the Registry Service Provider Evaluation Program handbook and evaluation fee for the next application round.





Fiscal Year 2024
Achievements

» STRATEGIC OBJECTIVE: UNIQUE IDENTIFIER SYSTEMS

Evolve the unique identifier systems in coordination and collaboration with relevant parties to continue to serve the needs of the global Internet user base.

FY24 Unique Identifier Systems Achievements

Performing the IANA Functions

ICANN continues to play a crucial role in ensuring a single, stable, interoperable Internet infrastructure. Public Technical Identifiers (PTI), an affiliate of ICANN, performs the Internet Assigned Numbers Authority (IANA) functions pursuant to a series of agreements with ICANN. In FY24, ICANN, through PTI, continued to perform the IANA functions in line with its contracts and commitments.

▶ **READ MORE about the IANA functions.**

IANA Naming Function Review

The ICANN Board **convened** the second IANA Naming Function Review (IFR) in September 2023. The IFR is an accountability mechanism created as part of the IANA stewardship transition to ensure that the IANA naming function meets the needs and expectations of its naming customers. The review focuses on PTI's performance of the IANA naming functions, including the management of the DNS root zone.

IANA Engagement Survey

The annual IANA Engagement Survey measures customers' and external stakeholders' satisfaction with their interactions with the IANA team. The survey results continue to show a high level of satisfaction overall when compared with previous years. There has been a small decline in rankings by community leadership groups in all but one category – fairness. Among the operators of top-level domains and root servers, only the credibility category saw a slight decrease, particularly as it relates to whether the IANA team was "innovative and forward-looking."

▶ **READ the IANA Engagement Survey 2023–24.**

Promoting Competition in the DNS

ICANN's work to support a competitive environment in the DNS marketplace includes providing and improving services for gTLD registry operators and ICANN-accredited registrars that enable and facilitate contractual compliance and implementing Board-approved Generic Names Supporting Organization (GNSO) policy recommendations.

New gTLD Program

Launched in 2012, ICANN's **New gTLD Program** aims to expand the DNS by introducing new gTLDs. This effort enhances innovation, competition, and consumer choice. Since the program began delegating new domains in 2013, more than 1,200 new gTLDs have been added to the root zone. As of 30 June 2024, there are 29 pending applications, with two applications working toward contracting.

▶ **READ MORE about the New gTLD Program.**

FY24 Unique Identifier Systems Achievements

New gTLD Program: Next Round

The **New gTLD Program: Next Round** is a community-driven initiative to enable the continued expansion of the DNS based on the GNSO's New gTLD Subsequent Procedures Policy Development Process **Final Report**. Among other goals, the program aims to foster diversity, encourage competition, and enhance the utility of the DNS. The next application window is expected to open in April 2026.

In FY24, the ICANN org program team rolled out a governance model and program leadership, published draft sections of the Applicant Guidebook for Public Comment, and expanded the global awareness campaign with a new **program website**. The Name Collision Analysis Project **Discussion Group** delivered its final **Study Two Report** to the SSAC in May 2024. In June 2024, the ICANN Board **took action** on most of the recommendations of the GNSO's Internationalized Domain Names (EPDP-IDNs) Expedited Policy Development Process Phase 1 **Final Report**. They directed ICANN org to create an EPDP-IDNs Implementation Review Team (IRT) as a sub-track of the Subsequent Procedures IRT, which assists ICANN org in implementing the Subsequent Procedures policy recommendations.

▶ **READ MORE about the New gTLD Program: Next Round.**

Registration Data Request Service

The **Registration Data Request Service** (RDRS) is a free service developed to provide a standardized format for handling requests to access nonpublic gTLD registration data. This two-year pilot program, which was **launched** in November 2023, is a proof-of-concept initiative for those with a legitimate interest in nonpublic registration data. It was developed with community input and implemented at the direction of the ICANN Board to help inform policy decisions related to a System for Standardized Access/Disclosure. ICANN publishes monthly metrics reports to provide system usage and demand data, as requested by the GNSO Council.

▶ **READ MORE about the Registration Data Request Service.**

Promoting Universal Acceptance and Internationalized Domain Names

ICANN's Universal Acceptance (UA) efforts aim to ensure that all domain names, including new TLDs, Internationalized Domain Names (IDNs), and email addresses are treated equally and can be used by all Internet-enabled applications, devices, and systems. UA supports consumer choice and provides broader access to end users.

▶ **READ MORE about Universal Acceptance.**

▶ **READ MORE about Internationalized Domain Names.**

FY24 Unique Identifier Systems Achievements

Second UA Day

ICANN and the Universal Acceptance Steering Group (UASG) organized the second annual UA Day in 2024, with the keystone event being held on 28 March in Belgrade, Serbia, in partnership with the Serbian National Internet Domain Registry Foundation. Supporting events took place worldwide from March through the end of May 2024.

UA Day encompasses awareness, adoption, academic, and technical training sessions hosted by the UASG, ICANN, and interested global partners and organizations. These events help stakeholders to better understand the benefits of UA and how they can make their systems UA-ready.

▶ READ the UA Day 2024 Recap Report.

▶ WATCH the UA Day 2024 Wrap-Up Video.

UA Readiness Report

In October 2023, ICANN and the UASG published the UA Readiness Report FY23, which provides a comprehensive overview of the current state of UA adoption as well as the challenges and gaps that persist. Because awareness of UA has grown in recent years, the organizations' focus is now shifting to UA remediation and adoption, which involves identifying the underlying technical issues and gaps in specific applications and software and providing the solutions to help organizations become UA-ready.

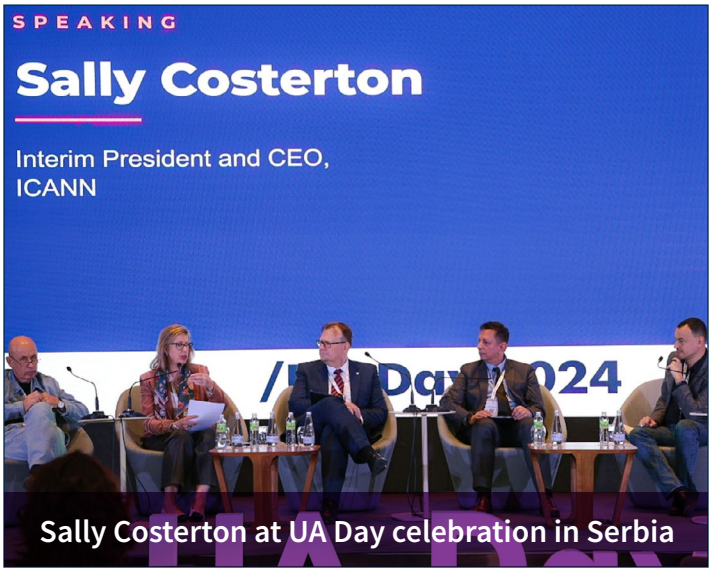
▶ READ the UA Readiness Report FY23

ICANN's UA Readiness

ICANN has been working diligently to make all of its systems fully UA-ready and achieved a significant milestone in FY24: ICANN org staff can now send emails to and receive emails from internationalized email addresses. Work is ongoing to ensure all pertinent ICANN internal systems are fully UA-ready. Much of this effort includes collaborating with third-party vendors on updating their services to support Email Address Internationalization.







FY24 Unique Identifier Systems Achievements

Second-Level Reference Label Generation Rules

In January 2024, ICANN published **Second-Level Reference Label Generation Rules** (LGRs) for the following scripts: Armenian, Cyrillic, Greek, Japanese, Korean, Latin, and Myanmar. ICANN has also updated other LGRs. Second-Level Reference LGRs provide the rules to form valid IDNs.

Numbers Community Collaboration

ICANN has a long-standing and valued relationship with the five Regional Internet Registries (RIRs), which are essential to the secure and stable operation of the Internet. In FY24, ICANN prioritized collaborating more closely with the numbers community, which included providing support to the **African Network Information Centre** in the ongoing effort to restore its functional governance and operations. In September 2023, ICANN Board Chair Tripti Sinha delivered a keynote address at the **Asia Pacific Network Information Centre's** (APNIC) 56th annual meeting, which included celebrating APNIC's 30th anniversary. In January 2024, the ICANN Board met with the board of the **Latin American and Caribbean Internet Addresses Registry** to discuss how to make the RIRs more resilient.





Fiscal Year 2024
Achievements

» STRATEGIC OBJECTIVE: GEOPOLITICS

Address geopolitical issues impacting ICANN's mission to ensure a single and globally interoperable Internet.

FY24 Geopolitical Achievements

Internet Ecosystem Engagement

The Internet ecosystem is a network of actors including technical organizations, businesses, and civil society organizations that make the Internet work.

WSIS+20 Outreach Network

ICANN launched the **World Summit on the Information Society: 20-Year Review (WSIS+20) Outreach Network** in April 2024 to facilitate coordination among stakeholders leading up to the WSIS+20 negotiations in 2025. The WSIS+20 Review provides an important opportunity to reflect on the progress made over the past two decades and to address the evolving challenges facing the digital landscape.

Through the WSIS+20 Outreach Network, ICANN aims to provide rationale to the U.N. Member States, all stakeholders, and the general public for why the review process should result in preserving the current multistakeholder model of Internet governance and extending the Internet Governance Forum (IGF) mandate.

▶ **READ MORE about the WSIS+20 Review.**

IGF 2024 Participation

The 18th Annual Meeting of the **Internet Governance Forum** (IGF) was held 8–12 October 2023 in Kyoto, Japan, under the theme, "The Internet We Want – Empowering All People." ICANN participated in the meeting, with a delegation led by ICANN Board Chair Tripti Sinha. ICANN organized five sessions throughout the week, including an open forum highlighting the achievements of the multistakeholder model of Internet governance over the last 25 years. ICANN Board Chair Tripti Sinha participated in the opening ceremony and spoke at the high-level leaders session. The ICANN delegation also had many bilateral meetings with government officials.

WSIS+20 Forum

ICANN was a contributing partner for the **WSIS+20 Forum High-Level Event 2024**, which took place 27–31 May 2024 in Geneva, Switzerland. Event participants discussed the achievements, trends, and challenges that have arisen in the 20 years since the implementation of WSIS outcomes. ICANN's delegation was led by ICANN Board Chair Tripti Sinha, who also spoke at the Forum's Leaders TalkX sessions.

FY24 Geopolitical Achievements

Government and IGO Engagement

ICANN works to promote understanding among decision-makers of how the Internet's technical foundation works. ICANN's goal is to ensure that any actions, regulations, or laws do not disrupt the Internet's functioning or unintentionally disadvantage users.

Global Digital Compact Negotiations

The Global Digital Compact (GDC) is a U.N. initiative that seeks to improve digital cooperation. In FY24, ICANN continued to monitor the discussions and engage with U.N. member states, including during briefings for diplomats at the U.N. co-organized by ICANN and the International Telecommunication Union and during bilateral meetings with government officials. Through **WSIS+20 Outreach Network**, ICANN hosted webinars after the publication of each version of the GDC to discuss the drafts with the ICANN community.

In August 2023, after the U.N. Tech Envoy stated that the U.N. considers the technical community to be part of civil society, ICANN responded by issuing a **statement** that was co-signed by ICANN's Interim President and CEO Sally Costerton, President and CEO of the American Registry for Internet Numbers John Curran, and Director General of the Asia Pacific Network Information Centre Paul Wilson. The statement emphasized the critical role of the technical community in developing and maintaining a single, interoperable Internet.

ICANN's Governmental Advisory Committee

The role of the Governmental Advisory Committee (GAC) is to advise the ICANN Board on issues of public policy. As of June 2024, the GAC has 183 members and 39 observer organizations.

HIGH-LEVEL GOVERNMENT MEETING

Alongside the ICANN80 Policy Forum in Kigali, Rwanda, the GAC organized the fifth **High-Level Government Meeting** (HLGM), hosted by the Government of Rwanda. The meeting marked the first HLGM since the onset of the COVID-19 pandemic and underscored the indispensable role of governments in ICANN's mulitistakeholder processes. This event brought together more than 80 government delegations to discuss digital inclusion, the challenges to expanding Internet connectivity in Africa, and the future of Internet governance.

ITU Secretary-General Interview

In October 2023, ICANN Senior Vice President of Global Communications Sally Newell Cohen interviewed Doreen Bogdan-Martin, Secretary-General of the International Telecommunication Union (ITU). The conversation focused on the importance of digital inclusivity, closing the digital gender gap, and the collaborative efforts of ICANN and the ITU to advance the multistakeholder model of Internet governance.

▶ **WATCH the full ITU Secretary-General interview.**

FY24 Geopolitical Achievements

Submissions to External Bodies

The ICANN org makes submissions to various governments, IGOs, and processes when the discussion is relevant to ICANN's technical role or provides an opportunity to explain ICANN's mission.

▶ READ ICANN's submissions to external bodies.

Geopolitical Monitoring

ICANN continuously identifies and reports on legislative and regulatory developments around the world that could have an impact on ICANN's ability to fulfill its mission.

GE Publications

ICANN's Government Engagement publications summarize the discussions taking place within governments and IGOs to promote understanding within the community. In FY24, the GE team published GE-013, "ITU 2022 Overview," and GE-014, "U.N. Update: Cyber-Related Development."

▶ READ MORE GE Publications.

Geopolitical and Legislative and Regulatory Sessions

ICANN's GE team has been regularly holding sessions at ICANN Public Meetings to update the ICANN community on geopolitical developments and their impact on ICANN's technical mission, policies, and processes. This effort continued in FY24, with sessions at ICANN78, ICANN79, and ICANN80. Legislative, regulatory, and other initiatives can affect all parts of the community, and the ICANN organization is committed to raising awareness and supporting the community in addressing these issues.





Fiscal Year 2024 Achievements

» STRATEGIC OBJECTIVE: FINANCIALS

Ensure ICANN's long-term financial sustainability.

REVIEW the Consolidated Audited Financial Report.

Note: Arithmetical inconsistencies and discrepancies in the figures in the Fiscal Year 2024 (FY24) Annual Report compared with the FY24 Audited Financial Report are the result of rounding..

FY24 Financial Overview

FY24 Financial Highlights
(in millions USD)

Funding (Support and Revenue) $149M

ICANN Operational Funding in FY24	
Registry	$88
Registrar	$54
Contributions	$7
Total	$149

Funding for ICANN operations was $149 million and consisted of funding from registries, registrars, and contributions. ICANN collects funding for domain name registrations by registrants through registries and registrars, and annual fixed fees that are collected from most parties under contract with ICANN.

Funding from registries resulting from registry transaction fees and fixed fees accounted for 59 percent of ICANN's total funding. Funding from registrars resulting from accreditation fees, per-registrar variable fees, application fees, and transaction fees accounted for 36 percent of ICANN's total funding. Transactions are each annual increment of a domain name registration, renewal, or transfer. Five percent of ICANN's total funding included contributions: (i) related to improving and enhancing the security, stability, and resiliency of the Domain Name System; (ii) from country code top-level domain managers; (iii) from Regional Internet Registries; and (iv) event sponsorships.

Total Cash Expenses (Excludes Depreciation and Bad Debt) $180M

ICANN Cash Expenses	
Personnel	$103
Professional Services	$39
Administration	$20
Capital	$1
Travel and Meetings	$18

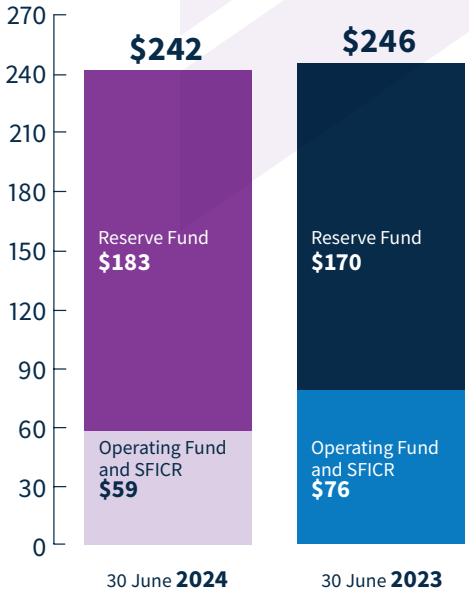
ICANN's largest expense is personnel costs, corresponding to an average of 461 staff members during the course of FY24 and representing 57 percent of cash expenses. Professional services represented 22 percent of cash expenses and primarily included contractor services, legal services, and language services for transcription, translation, and interpretation. Administration costs represented 11 percent of cash expenses and primarily included rent and other facilities costs for all ICANN locations, software licenses, and business insurance. Capital costs represented one percent of cash expenses and primarily included information technology infrastructure and security improvements. Travel and meeting costs included the costs of travel, lodging, and venue rental for various meetings, and represented 10 percent of cash expenses. Travel and meetings costs included three ICANN Public Meetings, three face-to-face Board Workshops not connected to Public Meetings, and the Contracted Parties Summit.

ICANN's funding has remained steady, though expenses have increased during FY24 largely due to inflation and work on new projects, such as the New Generic Top-Level Domain (gTLD) Program: Next Round. The total cash expenses of $180 million include $25 million that utilized funding sources other than operational funds, including new gTLD funding, the Supplemental Fund for Implementation of Community Recommendations (SFICR), and auction proceeds to launch the ICANN Grant Program.

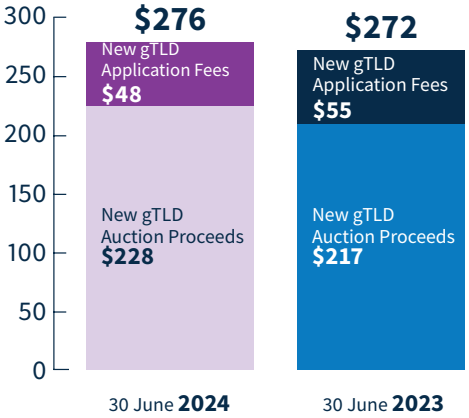
FY24 Financial Overview

Funds Under Management $518M

ICANN Operations Cash



New gTLD Program Funds



As of 30 June 2024, ICANN managed a total of $518 million. The impact of volatility in global financial markets has had minimal effect on ICANN's funds under management, mitigated by the conservative investment policies adopted by ICANN in previous years.

The Operating Fund is the cash on hand used to fund ICANN's day-to-day operations. The Operating Fund is used to collect funding, which is primarily used to pay staff members, suppliers, and other third parties. The Operating Fund is set to contain a minimum target of an average of three months of operating expenses. ICANN periodically reevaluates the adequacy of the Operating Fund and Reserve Fund levels.

Compared to the prior year, the Operating Fund decreased $22 million in FY24 primarily due to a Board-approved transfer of $20 million to the SFICR and cash expenses exceeding funding, partially offset by investment gains. The $20 million transfer to the SFICR was based on net operating excesses from previous fiscal years.

The Reserve Fund is held by ICANN for contingent expenses resulting from any unexpected and unavoidable events. It supports the financial stability and sustainability of the organization. The Reserve Fund is invested as per the ICANN Investment Policy, which limits exposure to financial market fluctuations. The returns generated through the investments are fully reinvested within the Reserve Fund. Between 30 June 2023 and 30 June 2024, the Reserve Fund grew by $13 million, a seven percent increase during this fiscal year. The Reserve Fund has a long-term investment strategy which continues to be successful since its inception.

The New gTLD Program funds include both unspent application fees and auction proceeds. The new gTLD application fees are the unspent fees collected from the program applications between January and June 2012, including returns on investment. They are used exclusively to pay for expenses related to the New gTLD Program. The new gTLD unspent funds are invested as per the New gTLD Investment Policy. The new gTLD application fees have decreased $7 million since 30 June 2023, as a result of the expenses incurred to perform the evaluation of the new gTLD applications and the refund of fees for withdrawn applications.

New gTLD Program funds are also being used in support of the New gTLD Program: Next Round. Expenses of $4 million from new gTLD funds were used to support the work of the Next Round during FY24.

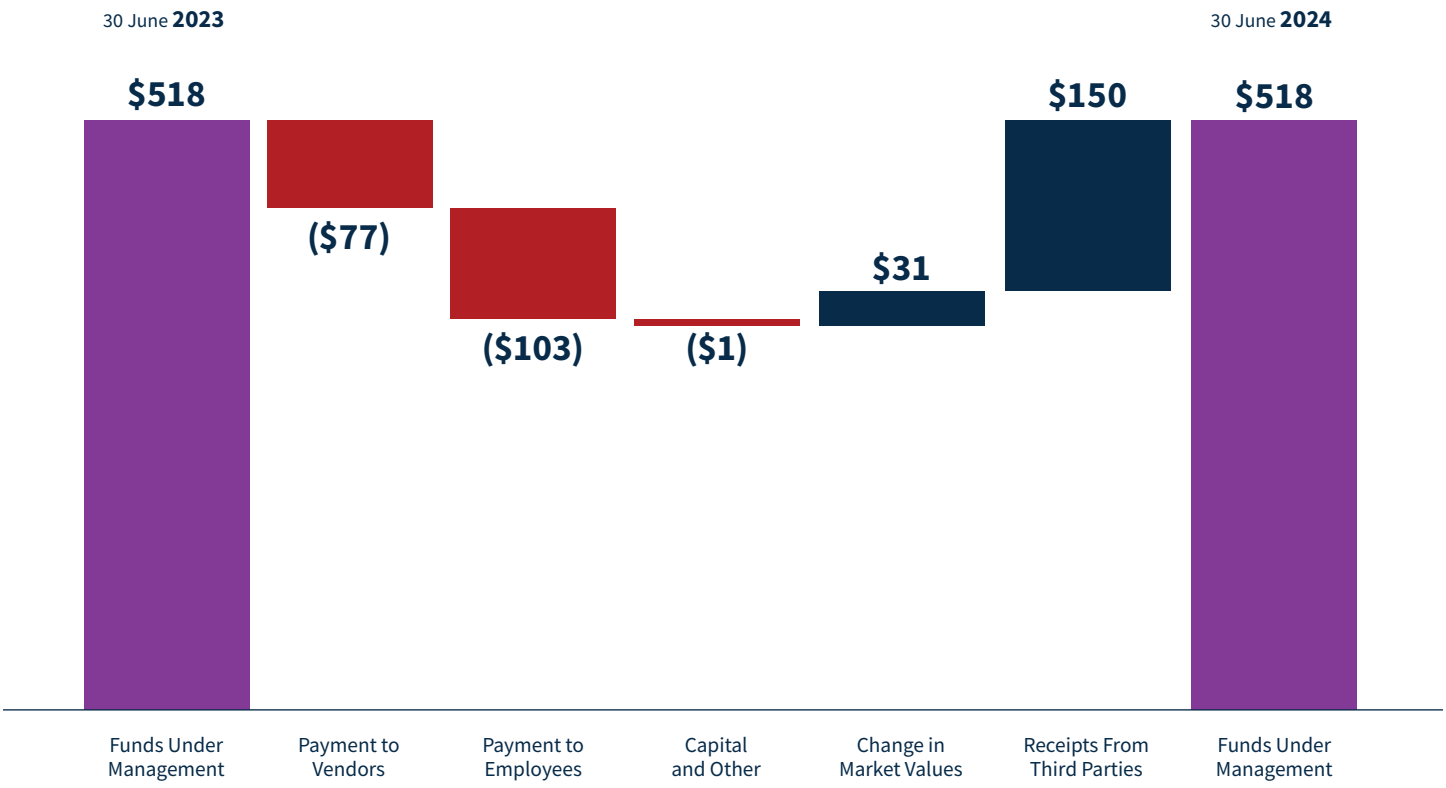
FY24 Financial Overview

ICANN held New gTLD Program Net Auction Proceeds of $228 million as of 30 June 2024, including returns on investment. The proceeds result from the auctions that ICANN offered as a last-resort mechanism for resolving string contention under the 2012 Round of the New gTLD Program. These funds are being used to support the ICANN Grant Program. During FY24, $1.4 million was spent in support of implementing the Grant Program. The Auction Proceeds generated investment gains of $10.6 million for a net increase of these funds in FY24.

The Board **approved** creation of the SFICR in May 2021. In November 2022, the Board **approved** review prioritization implementation work to be funded through the SFICR. ICANN has utilized $2 million through June 2024 for this prioritization work. In February 2023, the ICANN Board **approved** the development of the Registration Data Request Service (RDRS) and its funding through the SFICR for development as well as up to two years of operation. ICANN has utilized $2.2 million for the RDRS through June 2024. The SFICR increased by $6 million, which was driven by a $20 million transfer from the Operating Fund, and was partially offset by operating expenses for Reviews Implementation ($1 million), RDRS ($1.8 million), and expenses for the Next Round of New gTLDs ($4 million).

FY24 Financial Overview

Cash Flow Synopsis



Cash flow for ICANN operations on a recurring basis consists of the collection of fees and contributions from contracted parties and other contributors, payroll payments, and payments to vendors for operating and capital expenses.

FY24 Financial Overview

Consolidated Statement of Financial Position
(in millions USD) (Extract)

Assets	30 June **2024**	30 June **2023**
Cash & Cash Equivalents	$60	$76
Investments	$458	$442
Receivables	$36	$35
Operating Right-of-Use Asset, net	$33	$36
Capital & Other Assets	$13	$16
TOTAL ASSETS	**$600**	**$606**

Liabilities	30 June **2024**	30 June **2023**
Accounts Payable & Accrued Liabilities	$16	$15
Operating Lease Liabilities	$39	$40
Deferred Revenue	$4	$4
TOTAL LIABILITIES	**$59**	**$60**
Unrestricted Net Assets	$541	$546
TOTAL LIABILITIES & ASSETS	**$600**	**$606**

Consolidated Statement of Activities
(in millions USD) (Extract)

Unrestricted Support & Revenue (Funding)	30 June 2024	30 June 2023
Registry	$88	$89
Registrar	$54	$54
Contributions	$7	$7
New gTLD Application Revenue	$0	$0
TOTAL SUPPORT & REVENUE	**$149**	**$150**

Expenses	30 June 2024	30 June 2023
Personnel	$103	$90
Travel & Meetings	$18	$16
Professional Services	$39	$32
Administration	$26	$25
TOTAL EXPENSES	**$186**	**$163**

Net Assets Before Other Income	($36)	($13)

Other Income	30 June 2024	30 June 2023
Total Other Income: Investment Gains/(Loss)	$31	$20

Change in Net Assets	30 June 2024	30 June 2023
Change in Net Assets	($5)	$6

Unrestricted Net Assets	30 June 2024	30 June 2023
Beginning of Year	$546	$540
End of Year	$541	$546

The total expenses of $186 million shown on the Consolidated Statement of Activities is reported in accordance with U.S. Generally Accepted Accounting Principles. The $180 million of total cash expenses listed excludes noncash expenses such as depreciation and current expected credit losses, and includes capital expenditures, not included in expenses as per such principles.

FY24 Financial Overview

ICANN Grant Program

Based on the Board-approved recommendations of the **Final Report** of the Cross-Community Working Group on New gTLD Auction Proceeds, the ICANN Grant Program is a global grant-making program funded by the proceeds received from last-resort auctions in the 2012 New gTLD Program.

ICANN officially **launched** the program in January 2024, and the first application window was open from 26 March to 24 May 2024. ICANN org staff will initially review applications to confirm consistency with ICANN's mission and the Grant Program's funding themes. Applications that are deemed admissible and meet eligibility criteria will be referred to the Independent Application Assessment Panel. For the first cycle, US$10 million will be available for distribution, with grant awards ranging from $50,000 to $500,000.

▶ **READ MORE about the ICANN Grant Program.**

Emergency Assistance Program for Continued Internet Access

ICANN's **Emergency Assistance Program for Continued Internet Access** provides funding to pre-approved third parties to support Internet access and recovery during large-scale emergencies and disasters. This program is activated in response to specific crisis situations that meet established criteria and is subject to the availability of funds. In April 2024, ICANN **announced** the signing master service agreements with three qualifying organizations that stand ready to support Internet accessibility when operators or other relevant actors might otherwise not have the resources to do so.

Ensuring ICANN's Financial Stability and Sustainability

On 5 May 2024, The ICANN Board **adopted** ICANN's **FY25 Budget**, which showed that ICANN's operating expenses for FY24 and FY25 are projected to be higher than anticipated funding. This is due to higher-than-projected global inflation, stagnant funding, the continuation of several resource-intensive initiatives, and areas of work and projects that have compounded over the years.

Throughout FY24, the ICANN org worked to sustainably reduce expenses across the organization. Effective May 30, 2024, ICANN org eliminated 33 staff positions, out of 485 total positions, across all functional areas and regions. This decision was part of a broader effort to evaluate costs and activities, focusing on resource management, ensuring operational efficiency, and achieving financial sustainability.

Planning at ICANN

The purpose of strategic planning is to set out the long-term objectives for the organization, reflecting the ICANN mission and vision. Strategic planning is a fundamental part of ICANN's governance, mandated by the **Bylaws**. Strategic planning is a core element of ICANN's three-fold **planning process**, namely the Five-Year Strategic Plan, the Five-Year Operating Plan, and the Annual Operating Plan and Budget.

FY24 Financial Overview

ICANN's Strategic Plan

ICANN is currently operating under the **Strategic Plan for Fiscal Years 2021–2025**, which went into effect on 1 July 2020. The annual Strategic Outlook Program seeks to identify new trends or shifts in existing trends that may affect the Strategic Plan. On 16 November 2022, after considering the **FY24 Strategic Outlook Trend Report**, the Board **resolved** to keep the current five-year Strategic Plan in force and unchanged for fiscal year 2024.

FY25 will be the last year that the current Strategic Plan is in effect. In September 2023, the ICANN Board began the process to develop the **Strategic Plan for FY26–30**. ICANN's strategic planning process is designed to be highly inclusive, with participation from across the ICANN ecosystem and beyond. The Board's Strategic Planning Committee (BSPC) leads the strategic planning process on behalf of the Board, with support from the ICANN organization. The strategic planning process for FY26–30 consists of six phases:

- Environmental Scan and Analysis
- Strategy Development
- Implementation Strategy Development
- Public Comment
- Plan Consideration and Adoption
- Empowered Community Process

The Environmental Scan and Analysis phase consisted of seven sessions, during which 185 members of the ICANN, org, and Board shared their insights on the opportunities and challenges facing ICANN in the next five years. Based on this input, the Board developed a draft FY26–30 Strategic plan, which includes a vision statement for 2030 and a set of strategic objectives, goals, and strategies for achieving that vision. During ICANN80, the Board received valuable feedback from the community on the draft plan. Next, the Board will open a Public Comment proceeding in July 2024 to solicit input on the draft Strategic Plan.

▶ **READ MORE about strategic planning at ICANN.**

Operating Plans and Budget

The Five-Year Operating and Financial Plan maps out how the ICANN organization will apply its resources to achieve the Strategic Plan's objectives. ICANN's Bylaws require the preparation and adoption of a Five-Year Operating Plan, along with an annual plan. The five-year plan presents a comprehensive view of projected ICANN operations, while the annual plan describes day-to-day management of the organization. In May 2024, the Board **adopted** the ICANN FY25–29 Operating and Financial Plan, the ICANN FY25 Operating Plan and Budget, and the IANA FY25 Operating Plan and Budget.

▶ **READ ICANN's FY25–FY29 planning documents.**



Annual Review Implementation Report

Annual Review Implementation Report

Executive Summary

The Annual Review Implementation Report documents the progress of Bylaws-mandated Specific Reviews. Section 4.5 of the ICANN Bylaws states that:

> *"ICANN will produce an annual report on the state of the accountability and transparency reviews, which will discuss the status of the implementation of all review processes required by Section 4.6 and the status of ICANN's implementation of the recommendations set forth in the final reports issued by the review teams to the Board following the conclusion of such review ('Annual Review Implementation Report')."*

Progress highlights in FY24 include:

- The Board took action on nine pending recommendations from the Second Security, Stability, and Resiliency of the DNS (SSR2) Review and two from the Competition, Consumer Trust, and Consumer Choice (CCT) Review. It also took action on four pending recommendations from the Second Registration Directory Service Review (RDS-WHOIS2).
- ICANN org marked 13 additional Board-approved Specific Reviews recommendations complete. The number of recommendations in the "not started" status changed from seven in FY23 to two at the conclusion of FY24.

The implementation status of Board-approved recommendations (or their components) is summarized in the following table:

Review Effort	Complete	In Progress	Not Started	Number of Recommendations
Third Accountability and Transparency Review Team (ATRT3)	8	7	0	15
Competition, Consumer Trust, and Consumer Choice Review (CCT)	5	12	0	17
Second Registration Directory Service Review (RDS-WHOIS2)	12	3	0	15
Second Security, Stability, and Resiliency of the DNS Review (SSR2)	17	5	2	24
TOTAL	**42**	**27**	**2**	**71[1]**

The ICANN Board is responsible for the oversight of all Specific Reviews. The Board is aided in this work through the Organizational Effectiveness Committee (OEC). Advised by Board caucus groups as needed, the OEC's duties include, but are not limited to, reporting on and overseeing ICANN org's work to implement Specific Review recommendations, monitoring dependencies, and addressing recommendations pending Board consideration. In FY24, the Board caucuses on the CCT Review and the SSR2 Review were folded into the OEC.

[1]On 10 September 2023, the Board approved one recommendation from the SSR2 Review.

Annual Review Implementation Report

Operating Standards

Operating Standards were developed in 2019 with community consultation and provide standards for conducting Specific Reviews. The Operating Standards include required items as detailed in Section 4.6(a)(i) of the Bylaws related to candidate nomination, review team selection, review team size, conflict of interest policies, decision-making procedures, solicitation of independent experts, and review team access to confidential documentation subject to the Confidential Disclosure Framework.

In FY24, ICANN continued its Lifecycle of Reviews Project, anticipating updating the Operating Standards in FY25. The project is focused on investigating operational challenges currently faced by Specific Reviews and identifying procedural improvements.

Third Accountability and Transparency Review

Background

The Accountability and Transparency Review, as required by Section 4.6(b) of the ICANN Bylaws, is a periodic review of ICANN's execution of its commitment to maintain and improve robust mechanisms for public input, accountability, and transparency so as to ensure that the outcomes of its decision-making reflect the public interest and are accountable to the Internet community.

On 30 November 2020, the Board took action on the Third Accountability and Transparency Review Team's (ATRT3) Final Report and approved the five recommendations, consisting of 15 components, as articulated in the scorecard.

ATRT3 Recommendations 1 through 4, and their components, were approved subject to prioritization. ATRT3 Recommendation 5, focused on the development of a prioritization process and a process to retire recommendations, was approved with a direction to proceed to implementation. The five ATRT3 recommendations call for:

1. Updates to the requirements of ICANN's Public Comment proceedings.
2. A review of the implementation of the Second ATRT's recommendations in light of the ATRT3's assessment, and completion of the implementation of ATRT2 recommendations subject to prioritization.
3. Changes to Specific and Organizational Reviews, including the creation of a new Holistic Review of ICANN, and evolution of Organizational Reviews into Continuous Improvement Programs.
4. Improvements to the accountability and transparency of ICANN's Strategic and Operating Plans.
5. The creation of a community-led entity tasked with operating a prioritization process for recommendations made by review teams, cross-community groups, and any other appropriate community-related budgetary elements identified by the Board or ICANN org.

Annual Review Implementation Report

Status of Recommendations

All Board-approved ATRT3 recommendations and their components considered eligible for prioritization were included in the FY23 Prioritization Pilot exercise, which took place in April–May 2022.

In FY24, the implementation of Board-approved ATRT3 recommendations progressed as follows:

- **ATRT3 RECOMMENDATION 5** was marked complete in January 2024 with the release of the Process for Retirement of Non-Policy Recommendations.
- **ATRT3 RECOMMENDATION 2** was addressed through the release of the ATRT3 Recommendation 2 Implementation Report in February 2024.
- **ATRT3 RECOMMENDATIONS 3.2 AND 3.4** on amending specificities of the ATRT and CCT Reviews was completed in June 2024. With a total of eight recommendations completed, work continued to implement the remaining seven recommendations (Recommendations 3.5, 3.6, 4.1, 4.2, 4.3, 4.4, and 4.5).

Deferral of ATRT4

Under the ICANN Bylaws, the fourth Accountability and Transparency review (ATRT4) was scheduled to start in FY24. However, on 29 April 2024, the Board took action to defer the ATRT4. See the Board Resolution here. The Board deferred ATRT4 for a limited time, not to exceed 12 months, to allow for progress on the implementation of ATRT3 recommendations 3.5 and 3.6 (specifically the Pilot Holistic Review and the Continuous Improvement Program to evolve Organizational Reviews).

More Information

ATRT REVIEW WEBPAGE	ATRT3 REVIEW WORKSPACE	ATRT REVIEW FACT SHEET	ATRT3 IMPLEMENTATION WORKSPACE



Annual Review Implementation Report

Competition, Consumer Trust, and Consumer Choice Review

Background

The Competition, Consumer Trust, and Consumer Choice Review, as required by Section 4.6(d) of the ICANN Bylaws, is intended to examine the extent to which the expansion of generic top-level domains (gTLDs) has promoted competition, consumer trust, and consumer choice. It also assesses the effectiveness of the New gTLD Program's application and evaluation process, as well as the safeguards put in place to mitigate possible issues arising from the New gTLD Program.

On 1 March 2019, the Board **took action** on the CCT Review Team's 35 consensus recommendations contained in the **Final Report**, as documented in the associated **scorecard**, and:

- **APPROVED SIX RECOMMENDATIONS (1, 17, 21, 22, 30, AND 31)**, subject to costing and implementation considerations. In January 2020, the Board directed ICANN org to commence implementation of the approved CCT recommendations, as proposed in the **Plan for Implementation** prepared by ICANN org, with a note that any recommendations requiring significant resources and budget would be included in the operational planning and budgeting processes, allowing for appropriate community consideration and prioritization, as applicable, of planned work.
- **PASSED 14 RECOMMENDATIONS (9, 10, 12, 16, 19, 20, 25, 27, 28, 29, 32, 33, 34, AND 35)** through (in whole or in part) to community groups for their consideration.[2]
- **PLACED 17 RECOMMENDATIONS (2, 3, 4, 5, 6, 7, 8, 11, 13, 14, 15, 16, 18, 20, 23, 24, AND 26)** in pending status (in whole or in part). The Board committed to take further action on these recommendations subsequent to the completion of intermediate steps, as identified in the **March 2019 scorecard**.

Informed by a detailed assessment titled "**Informing Board Action on CCT Pending Recommendations**," on 22 October 2020 the Board **took action** to approve 11 (6, 7, 8, 11, 13, 16, 18, 20, 23, 24, and 26) of the 17 pending recommendations, subject to prioritization, as noted in the **October 2020 scorecard**.

On 10 September 2023, the Board took **action** to reject two (14 and 15) of the six pending recommendations, as documented in the **September 2023 scorecard**.

In FY24, ICANN org continued its work to address the additional information the Board requested in the **March 2019 scorecard**, to inform Board action on the remaining four CCT recommendations pending Board action (2, 3, 4, and 5).

The Board-approved CCT recommendations entail requests for improved data collection, suggested reforms relating to transparency and data collection within ICANN Contractual Compliance, as well as engagement work.

Status of Recommendations

Board-approved CCT recommendations and recommendation components considered eligible for prioritization were included in the **FY23 Prioritization Pilot exercise that took place** in April–May 2022.

With a total of five recommendations complete, work continued to address the implementation of 12 recommendations (1, 6, 7, 8, 11, 13, 20, 21, 22, 23, 24, and 26).

[2]The Board, in its decision, stated that consideration of these recommendations is to be made by the community and any potential action initiated by community organizations. Therefore, once the Board has taken the action of offering the recommendations for community consideration, no further action is to be taken on these recommendations, which are considered closed.

Annual Review Implementation Report

More Information

CCT REVIEW WEBPAGE	CCT REVIEW WORKSPACE	CCT REVIEW FACT SHEET	CCT IMPLEMENTATION WORKSPACE

Registration Directory Service Review

Background

The Registration Directory Service Review, as required by Section 4.6(e) of the ICANN Bylaws, is a periodic review of the effectiveness of the gTLD registry directory service and whether its implementation meets the legitimate needs of law enforcement, promotes consumer trust, and safeguards registrant data.

On 25 February 2020, the Board took **action** on each of the 22 recommendations included in the RDS-WHOIS2 **Final Report**, as documented in an associated **scorecard**, and:

- **APPROVED 15 RECOMMENDATIONS (1.1, 1.2, 1.3, 3.1, 3.2, 10.2, 11.2, 12.1, 15.1, LE.1, LE.2, SG.1, CC.1, CC.2, AND CC.3)**, in whole or in part, subject to prioritization.
- **REJECTED TWO RECOMMENDATIONS (R11.1 AND BY1**).
- **PASSED THROUGH TWO RECOMMENDATIONS, IN WHOLE (CC.4) OR IN PART (CC.1)**, to the Generic Names Supporting Organization.
- **PLACED FOUR RECOMMENDATIONS (R4.1, R4.2, R5.1, AND R10.1)** in pending status given their dependency on the outcomes of ongoing community work. The Board noted that it will consider the pending recommendations in due course, in light of an impact analysis to be completed after Board action on the work related to the Expedited Policy Development Process (EPDP) on the Temporary Specification for gTLD Registration Data. ICANN org continues to monitor these dependencies.

On 21 December 2023, the Board took **action** to reject the four pending recommendations (4.1, 4.2, 5.1, and 10.1), as documented in the **December 2023 RDS-WHOIS2 scorecard**. The RDS-WHOIS2 Review recommendations are, in part, built on the RDS-WHOIS2 Review Team's assessment of the implementation of the previous Registration Directory Service Review recommendations.

Annual Review Implementation Report

Status of Recommendations

Board-approved RDS-WHOIS2 recommendations and recommendation components considered eligible for prioritization were included in the FY23 Prioritization Pilot exercise, which took place in April–May 2022.

In FY24, the implementation of Board-approved RDS-WHOIS2 recommendations progressed as follows:

- **RDS-WHOIS2 RECOMMENDATIONS 10.2 AND 12.1** were moved to complete as the topics identified by the RDS-WHOIS2 for the subsequent review effort have been effectively added to the legacy topics for the third RDS review, as applicable.
- **RDS-WHOIS2 RECOMMENDATION SG.1** was added to the queue of potential contract amendments topics for future negotiation and consideration by the registry operators, thereby marking it complete.
- **RDS-WHOIS2 RECOMMENDATION CC.2** was considered implemented through the release of the Registration Data Policy for gTLDs.
- **WITH A TOTAL OF 12 RECOMMENDATIONS COMPLETE**, work started to address the remaining two RDS-WHOIS2 recommendations, 3.2 and CC.1.

Deferral of RDS3

Under the ICANN Bylaws, the third RDS review (RDS3) was scheduled to start in FY23. However, on 22 September 2022, the Board took action to defer the RDS3. The Board action was partially based on ATRT3 Recommendation 3.1, which recommends the "[suspension of] any further RDS Reviews until the next ATRT Review can consider the future of RDS Reviews in light of the final EPDP report recommendations, the results of the Board's consideration of these, as well as any other developments which affect Directory Services."[3]

More Information

RDS REVIEW WEBPAGE	RDS-WHOIS2 REVIEW WORKSPACE	RDS-WHOIS2 REVIEW FACT SHEET	RDS-WHOIS2 IMPLEMENTATION WORKSPACE

[3]See the EPDP Phase 2 Final Report and the proposed System for Standardized Access/Disclosure.

Annual Review Implementation Report

Security, Stability, and Resiliency Review

Background

The Security, Stability, and Resiliency of the DNS Review, as required by Section 4.6 (c) of the ICANN Bylaws, is the periodic review of ICANN's execution of its commitment to enhance the operational stability, reliability, resiliency, security, and global interoperability of the systems and processes that are affected by the Internet's system of unique identifiers that ICANN coordinates. The SSR2 Specific Review covers the following areas:

- The extent to which prior SSR Review recommendations have been implemented and whether implementation has resulted in the intended effect.
- SSR within ICANN.
- DNS abuse from a contractual, compliance, and transparency perspective.
- Additional SSR-related concerns regarding the global DNS.

On 22 July 2021, the Board took **action** on each of the recommendations included in the SSR2 **Final Report**, as documented in the **scorecard**, and:

- **APPROVED 13 RECOMMENDATIONS (1.1, 4.1, 5.1, 5.2, 9.1, 10.1, 16.1, 21.1, 22.1, 22.2, 23.1, 23.2, AND 24.2)** subject to prioritization.
- **REJECTED SIX RECOMMENDATIONS (4.2, 8.1, 9.4, 10.2, 10.3, AND 17.2)** because the recommendations cannot be approved in full.[4]
- **REJECTED 10 RECOMMENDATIONS (2.1, 2.2, 2.3, 2.4, 14.1, 14.3, 14.4, 14.5, 15.1, AND 15.2)**.
- **PLACED FOUR RECOMMENDATIONS (5.4, 19.1, 19.2, AND 20.2) IN "PENDING**, likely to be approved once further information is gathered to enable approval."
- **PLACED 24 RECOMMENDATIONS (3.1, 3.2, 3.3, 4.3, 5.3, 7.1, 7.2, 7.3, 7.5, 9.3, 11.1, 12.1, 12.2, 12.3, 12.4, 13.1, 13.2, 14.2, 17.1, 18.1, 18.2, 18.3, 20.1, AND 24.1) INTO "PENDING**, holding to seek clarity or further information."
- **PLACED SIX RECOMMENDATIONS (6.1, 6.2, 7.4, 9.2, 16.2, AND 16.3) IN "PENDING**, likely to be rejected unless additional information shows implementation is feasible."

Informed by further **clarification** received from the SSR2 Implementation Shepherds and ICANN org's **assessment**, on 1 May 2022 the Board **took action** on three pending recommendations, as articulated in the **scorecard**, and:[5]

- **APPROVED ONE RECOMMENDATION SUBJECT TO PRIORITIZATION (5.4)**.
- **REJECTED TWO RECOMMENDATIONS (19.1 AND 19.2)**.

[4]Further context on Board determination on SSR2 recommendations was provided in the blog **Board Action and Next Steps on the SSR2 Review**.

[5]A group of **former SSR2 members** that remains available, upon request, to provide input and advice on any recommendation and implementation matters.

Annual Review Implementation Report

On 16 November 2022, the Board took **action** on 21 pending recommendations, as specified in the **16 November 2022 scorecard**, and:

- **APPROVED TWO RECOMMENDATIONS (5.3 AND 7.5)** subject to prioritization.
- **APPROVED SEVEN RECOMMENDATIONS (3.2, 3.3, 7.1, 7.2, 7.3, 11.1, AND 24.1)** as fully implemented.
- **REJECTED 12 RECOMMENDATIONS (3.1, 4.3, 6.1, 6.2, 7.4, 16.2, 16.3, 18.1, 18.2, 18.3, 20.1, AND 20.2)**.

On 10 December 2023, the Board took **action** on nine SSR2 pending recommendations, as documented in the **September 2023 scorecard** (9.2, 9.3, 12.1, 12.2, 12.3, 12.4, 13.1, 13.2, and 14.2), and:

- **APPROVED ONE RECOMMENDATION (13.2)** as fully implemented.
- **REJECTED EIGHT RECOMMENDATIONS (9.2, 9.3, 12.1, 12.2, 12.3, 12.4, 13.1, AND 14.2)**.

In FY24, work continued to monitor the dependencies associated with the one remaining SSR2 pending recommendation (17.1).

Status of Recommendations

Board-approved SSR2 recommendations and recommendation components considered eligible for prioritization were prioritized in the **FY23 Prioritization Pilot exercise** (April–May 2022), the **FY24 Planning Prioritization** process (October 2022), and the **FY25 Planning Prioritization** process (May–June 2023).

In FY24, the implementation of Board-approved SSR2 recommendations progressed as follows:

- **SSR2 RECOMMENDATIONS 5.1 AND 5.2** on the Information Security Management System were marked complete through the migration to the to the U.S. Department of Commerce National Institute of Standards and Technology's Cybersecurity Framework.
- **SSR2 RECOMMENDATION 5.3** on service providers' compliance with security standards was addressed through the addition of a contract term in addition to an existing risk analysis for all services selected by ICANN org.
- **SSR2 RECOMMENDATION 13.2** on ICANN Contractual Compliance's reporting was approved by the Board as implemented.
- **SSR2 RECOMMENDATION 23.2** completed through the release of the **Final Report** of the Root Zone Algorithm Rollover Study in May 2024.
- Work continued to address the five recommendations in progress (1.1, 5.4, 7.5, 21.1, and 22.1) and to monitor the dependencies of recommendations that have not been started (23.1 and 22.2).

Annual Review Implementation Report

Deferral of SSR3

The third SSR review (SSR3) was scheduled to start in late FY22. However, in March 2022, the Board **resolved** to defer the SSR3 based on a recommendation from ATRT3 to suspend the SSR3 Review until the next ATRT makes a further recommendation on timing.

More Information

SSR REVIEW WEBPAGE	SSR2 REVIEW WORKSPACE	SSR2 REVIEW FACT SHEET	SSR2 IMPLEMENTATION WORKSPACE

Prioritization Process

Background

In June 2019, the Board began a conversation with the leadership of all Specific Review teams to discuss the need to enhance the effectiveness of review recommendations and their implementation, with a focus on the resourcing and prioritization of community recommendations. This conversation led to a draft proposal titled "**Resourcing and Prioritization of Community Recommendations**," which was shared with the community in October 2019.

In its **Final Report** submitted to the Board in May 2020, the ATRT3 included the need for elaborating a prioritization process that would allow for retiring recommendations. With the release of multiple versions of the prioritization framework, and a pilot conducted in April–May 2022, the prioritization process has become a component of the annual operating plan and budget process.

Status

In February 2024, ICANN org released **Version 4 of the Planning Prioritization Framework** that includes the final **Process to Retire Non-Policy Recommendations**. The process reflects the input received from the community through community consultation.

Efforts to Streamline Reviews

ICANN org launched the **Lifecycle of Reviews Project** in September 2022 to investigate the operational challenges currently faced by Specific Reviews and identify procedural improvements. In FY24, ICANN org started incorporating process improvements as part of its planning for the upcoming reviews.



Transparency Report

Transparency Report

Introduction

Transparency is fundamental to the success of ICANN's multistakeholder decision-making model. Transparency of processes, interests, and access to information is essential for stakeholders to collaborate and achieve consensus effectively in policymaking activities.

Principles of transparency are embedded throughout the ICANN ecosystem. The ICANN Board, community, and organization work continuously to improve transparency and accountability. As part of this effort, the Second Accountability and Transparency Review Team (ATRT2) issued **Recommendation 9.4** on the development of transparency metrics and reporting in the Annual Report.[6]

Transparency Metrics

DIDP Requests

ICANN org's **Documentary Information Disclosure Policy (DIDP)** is intended to ensure that information contained in documents concerning ICANN, and within ICANN org's possession, custody, or control is made available to the public, unless there is a compelling reason for confidentiality. A principal element of ICANN's approach to transparency and information disclosure is the identification of a comprehensive set of materials that ICANN makes available on its websites as a matter of course. The following overview provides information on the volume of DIDP requests that ICANN org received per quarter in FY24 and the disposition of those requests.

FY24 DIDP Requests and Responses	FY24 Q1	FY24 Q2	FY24 Q3	FY24 Q4
Number of Requests Received and Completed	2	1	4	1
Number That Met Response Time Requirement	2	1	4	1

▶ **READ all DIDP requests and responses.**

[6] In its **assessment** of the effectiveness of ICANN org's implementation of ATRT2 Recommendation 9.4 on developing a full set of statistical data that will be published annually with each Annual Report, the ATRT3 noted that this recommendation met its implementation requirements and that it considered it to be implemented.

Transparency Report

Publication of Board Materials

The ICANN Bylaws require the publication of Board meeting notices and agendas, resolutions adopted by the Board, preliminary reports, and minutes.

The Bylaws require the publication of a notice of a Board meeting and the agenda (to the extent known) at least seven days before each meeting (or as far in advance as is practicable).

The Bylaws also require resolutions adopted by the Board to be posted two business days after Board meetings, and preliminary reports to be posted seven business days after Board meetings. The minutes of a Board meeting are required to be published one business day after their approval by the Board.

Part of these documents may be redacted following ICANN org's publication practices. To improve transparency, ICANN org publishes the categories for grounds for redaction and nondisclosure.

FY24 Publication of Board Materials	FY24 Q1	FY24 Q2	FY24 Q3	FY24 Q4
Number of Meetings	2	4	3	4
Resolutions Posted on Time	2	4	3	4
Preliminary Reports Posted on Time	2	4	3	4
Minutes Posted on Time	2	4	3	4[7]
Board Briefing Materials Posted on Time	2	4	3	4[8]

▶ READ MORE about ICANN's publication practices.

[7]The 5 May, 8 June, and 28 June 2024 minutes and briefing materials have not been posted online yet as the minutes have not been approved by the Board. The minutes and briefing materials have been categorized as on time, as they are expected to be posted on time when they are approved.

[8]See the previous note.

Transparency Report

Redaction of Board Materials

In June 2010, ICANN org began publicly posting Board Briefing Materials. These are Board decision-making materials used in preparation for each Board meeting. The Board Briefing Materials consist of Board papers and Board reference materials, or "annexes," as referenced in earlier Board meetings. They are posted at the same time as the Bylaws-mandated meeting minutes.

ICANN org maintains the **Guidelines for the Posting of Board Briefing Materials**, which describe ICANN org's practices in making these documents available. The guidelines discuss ICANN org's redaction principles, the guiding principles that ICANN org follows when reviewing Board Briefing Materials for publication, as well as the areas (**aligned with the DIDP**) where ICANN org redacts information from the Board Briefing Materials. When redacting information from Board Briefing Materials, ICANN org uses a standard set of Board Redaction Codes to provide transparency regarding the basis for the redaction. The guidelines document includes a chart identifying each of the codes, a description of the purpose of the code, and whether the information that was redacted is subject to review for future disclosure.

In December 2019, ICANN org began publishing a **Redaction Register** to increase transparency in reporting on the purpose of redactions from Board materials and whether the redaction will be subject to review for future disclosure.

The following chart outlines the percentage of material redacted from Board Briefing Material documents that were published in FY24.

Board Decision-Making Materials Published and Redacted	
Number of Pages Published	641
Percent of Pages Published	82.5%
Number of Pages Redacted	112.5
Percent of Pages Redacted	17.5%

Confidential Board Issues

In FY24, there were four confidential executive sessions of the Board, but there was a public reporting of resolutions from the sessions. The Board also approved withholding certain information from resolutions per Bylaws Section 3.5(b) 15 times.

The grounds for determining confidentiality are set forth in **Section 3.5(b)** of the ICANN Bylaws.

Employee Anonymous Hotline

Every year, all ICANN org staff members receive a copy of the Anonymous Hotline Policy and Procedures and are required to acknowledge their understanding of how to use this resource.

The Anonymous Hotline received three reports during FY24, which were addressed in alignment with the Anonymous Hotline Policy and Procedures posted.

Transparency Report

Improving ICANN Organization Transparency

Considering that transparency is a broad and evolving subject, it remains a topic of continuous discussion and work among the ICANN Board, org, and the community.

Work Stream 2 Implementation

The successful implementation of recommendations produced by the Cross-Community Working Group on Enhancing ICANN Accountability (CCWG-Accountability) Work Stream 2 (WS2) have enhanced ICANN transparency in several different ways. Some changes include:

- Modifications to improve ICANN org's Document Information Disclosure Policy.
- Improvements to documenting and reporting on ICANN org's interactions with governments.
- Transparency of Board deliberations, including a description of the redaction process and creation of a redaction register.
- Improvements to ICANN org's Anonymous Hotline Policy.
- Transparency on **ICANN information acquisition mechanisms**, **ICANN organization employee practices and resources**, and **ICANN org service-level targets and guidelines for response to community requests**.
- Expansion of financial reporting through **annual disclosure of payments to suppliers**.
- Information on **diversity at ICANN**, including a **Diversity Toolkit**.
- A **repository** of documents relating to ICANN and the ICANN community's work on human rights.

To improve transparency and enhance communications regarding the status of WS2 implementation, ICANN org publishes **quarterly reports** and maintains a **central WS2 implementation page** under the former **CCWG-Accountability workspace**. The page houses links to **ICANN org implementation**, **community implementation**, and also to **WS2 Community Coordination Group** activities, as well as updates shared with the **WS2-Implementation Team**. This section features charts and tables to better visualize the implementation progress, and complements **ICANN org pages** on WS2 implementation.

Publication of Reviews Information

ICANN org publishes extensive review-related information to inform the community including:

- Open and transparent details on the work of review teams and review working parties.
- Fact sheets on the progress of Specific Reviews.
- An **Annual Review Implementation Report**, which documents the accountability and transparency of all ICANN org review processes for Bylaws-mandated Specific Reviews. It also provides the status of ICANN org's implementation of recommendations set forth in final reports issued by review teams to the ICANN Board.
- Archives of review team mailing lists, plenary and leadership call recordings, and transcripts.

Transparency Report

Information Transparency Platform

Much of the initial effort to improve the governance and infrastructure of ICANN's content has been completed under the Information Transparency Initiative. This resulted in the development of a robust platform called the Information Transparency Platform (ITP).

In the remaining phases of the project, new features will be added to the ITP, as will the entire ecosystem of ICANN websites, including the Supporting Organization and Advisory Committee sites. In FY24, ICANN org released:

- **Security and Stability Advisory Committee (SSAC) pages** with new and improved features, including an improved layout and user experience, advanced search filters and improved keyword search for SSAC Correspondence and SSAC Publications, and the ability for users to subscribe to email alerts when SSAC content is posted or updated.
- An updated and enhanced **Engagement Calendar** with detailed information for each event. Users can search for past and upcoming events by date and keyword, filter events by activity or event type, location, and format, and subscribe to receive email alerts when new events are added or updated.
- An improved **CEO Corner page** for community members to gain insight into the work ICANN does and stay up-to-date on the organization's latest achievements.





Diversity Report

Diversity Report

Introduction

ICANN is committed to promoting greater diversity and supporting broad, inclusive participation. This report provides an overview of current community work on diversity, highlights the newcomer programs designed to enhance diversity in the ICANN community, and offers a glimpse into diversity in the ICANN organization and at ICANN Public Meetings.

ICANN Community Work on Diversity

ICANN community groups do not systematically gather specific diversity data. This work will evolve over time, with the expectation that community groups will begin conducting diversity assessments in line with those proposed by the Work Stream 2 (WS2) **Community Coordination Group** (CCG) relating to the Cross-Community Working Group on Accountability Work Stream 2 **recommendations** on **diversity**.

In doing so, groups will have the option to draw on the **ICANN Diversity and Inclusion Toolkit**, which was released in December 2023 as part of implementing the WS2 recommendation that ICANN org provide support and tools to assist the community in assessing diversity. The toolkit includes two diversity surveys drafted by the WS2 CCG, as well as best practices and tips provided by an external vendor; it is designed to help serve ICANN community groups in conducting their diversity assessments, determining their diversity strategies and objectives, and enhancing their approaches to diversity and inclusion.

ICANN Organization Work on Diversity

The ICANN organization strives to create a positive work environment in which everyone is valued and respected. The organization is committed to offering diversity and inclusivity training, as well as speaker panels that celebrate diverse voices, communication channels to bolster inclusive sharing of experiences, and equitable policies and opportunities for progress and development.

ICANN Organization Gender Diversity

Date	Male	Female
Staff – July 2023	47.1%	52.9%
Staff – December 2022	48.2%	51.8%
Staff – December 2023	47.8%	52.2%
Executives – July 2023	71.4%	28.6%
Executives – December 2022	58.3%	41.7%
Executives – December 2023	75.0%	25.0%

As the chart shows, staff identifying as female make up just over half of the ICANN organization. The diversity profile of the Executive Team has changed with the introduction of additional interim roles.

Diversity Report

As of 31 December 2023, the majority of staff were based in North America (74 percent), followed by 10 percent in Europe, 7 percent in Asia Pacific, 7 percent in the Middle East and Africa, and 2 percent in Latin America and the Caribbean.

As of July 2023, approximately 42 languages were spoken within ICANN org.

Age distribution has been stable at ICANN org over the last four years, with staff averaging approximately 45 years of age and representing the typical mid-point of most professional careers.

ICANN Newcomer Programs

NextGen@ICANN

The NextGen@ICANN Program provides mentoring and travel assistance for up to 12 students aged 18–30 who are studying in the region where an ICANN Public Meeting is taking place. The program enhances age diversity at ICANN, with an average of 52 percent of participants identifying as female in FY24.

NextGen@ICANN Gender Diversity

ICANN Public Meeting	Male	Female	Prefer Not to Say
FY22	52%	48%	0%
FY23	48%	52%	0%
ICANN78 (FY24)	64%	36%	0%
ICANN79 (FY24)	25%	75%	0%
ICANN80 (FY24)	75%	25%	0%

Diversity Report

ICANN Fellowship Program

The ICANN Fellowship Program offers capacity-development opportunities for people from underserved and underrepresented communities to foster active participation in the ICANN community.

Fellowship Program Regional Diversity

Region	FY22 (ICANN72–74)	FY23 (ICANN75–77)	FY24 (ICANN78–80)
Africa	34%	26%	23%
Asia	23%	18.3%	12%
LAC	11%	11.2%	18%
Middle East	13%	20%	9%
Europe	8%	10.4%	12%
Eastern Europe	5%	4%	4%
North America	5%	6.1%	11%
Oceania	1%	4%	11%

Africa, Latin America and the Caribbean, and AsiaPacific/Oceania have been the most represented regions for Fellowship Program participants for FY24.

Diversity Report

Gender diversity in the Fellowship Program varied from meeting to meeting, with an average of 55 percent participants identifying as female in FY24.

ICANN Fellowship Program Gender Diversity

ICANN Public Meeting	Male	Female	Prefer Not to Say
FY22	68%	32%	0%
FY23	65%	35%	3%
ICANN78 (FY24)	45%	55%	0%
ICANN79 (FY24)	56%	44%	0%

ICANN for Beginners Virtual Program

Launched in FY23, the ICANN for Beginners Virtual Program features interactive webinars specifically designed for newcomers to ICANN. These webinars offer participants an overview of ICANN and the global Internet ecosystem, and give guidance on how to actively engage with and contribute to ICANN.

All regions have been represented in the ICANN for Beginners Virtual Program, and 57 percent of participants surveyed spoke a language other than English.

ICANN for Beginners Virtual Program Gender Diversity

Gender	% Participants Surveyed
Male	52%
Female	47%
In some other way	1%
Prefer not to say	0%

Diversity Report

ICANN for Beginners Virtual Program Regional Diversity

Region	% Participants Surveyed
Africa	44%
Asia/Australia/Pacific Islands	25%
Europe	13%
Latin America and Caribbean	14%
North America	4%

ICANN Public Meetings

ICANN Public Meetings continue to attract participants from around the globe.

ICANN Public Meetings Regional Diversity

ICANN Public Meeting	Africa	APAC	Europe	LAC	North America
ICANN78	11%	18%	41%	6%	24%
ICANN79	9%	16%	19%	8%	49%
ICANN80	36%	18%	16%	7%	23%

All Public Meetings have been hybrid since ICANN74 in June 2022, and the participation metrics include both in-person and virtual attendees. This data is based on self-reported regional association, and the participants include ICANN org and support staff and ICANN Board and community members.

For additional data on ICANN Public Meetings, see the **By the Numbers Reports**.

Expenses and Other Payments
to Directors

REVIEW the Report of the Expense Reimbursement and Other Payments to ICANN Directors – Fiscal Period Ending 30 June 2024.



Board, Community, and Corporate Leadership

ICANN Board of Directors

AS OF 30 JUNE 2024

The ICANN Board seated two new members in FY24: Chris Buckridge and Catherine Adeya. The Board offers its sincere thanks and gratitude to those who left the Board in FY24: Avri Doria and Matthew Shears.



» Tripti Sinha

Chair, ICANN Board

Assistant Vice President and Chief Technology Officer, Division of Information Technology

Executive Director, Mid-Atlantic Crossroads (MAX)

University of Maryland



» Maarten Botterman

Board Director

Director, GNKS Consult BV



» Danko Jevtović

Vice Chair, ICANN Board

Partner, Jugodata Ltd., Serbia



» Chris Buckridge

Board Director

Independent Consultant



» Catherine Adeya

Board Director

Senior Digital Transformation and Governance Specialist



» Becky Burr

Board Director

Partner, HWG, LLC



» Harald Alvestrand

IETF Liaison to the Board

Engineer, Google



» Nico Caballero

GAC Liaison to the Board

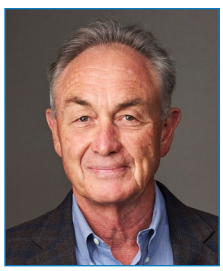
ICT Adviser, Paraguay's Ministry of Information and Communication Technologies



» Alan Barrett

Board Director

Independent Consultant



» Chris Chapman

Board Director

Chair, Nihilent Australia Pty. Ltd.

Nonexecutive Director, Birdi Pty. Ltd.

Nonexecutive Director, Stadiums Tasmania Ltd.

Former Chair and CEO, Australian Communications and Media Authority

ICANN Board of Directors

AS OF 30 JUNE 2024



» Edmon Chung
Board Director
CEO, DotAsia Organization



» Christian Kaufmann
Board Director
Vice President of Technology, Akamai Technologies



» Sally Costerton
Ex Officio Member of the Board
Interim President and CEO, ICANN



» Patricio Poblete
Board Director
Director, NIC Chile
Full Professor of Computer Science, University of Chile



» Sarah Deutsch
Board Director
Attorney, Law Office of Sarah B. Deutsch



» Sajid Rahman
Board Director
Managing Partner, MyAsiaVC



» James Galvin
SSAC Liaison to the Board
Director, Strategic Relationships, Identity Digital Inc.



» León Sánchez
Board Director
Managing Partner, Fulton & Fulton SC



» Wes Hardaker
RSSAC Liaison to the Board
Senior Computer Scientist, USC Information Sciences Institute
Member, Internet Architecture Board
Operational Manager, USC/ISI's Root Server



» Katrina Sataki
Board Director
General Manager, NIC.LV

ICANN Community Leaders

AS OF 30 JUNE 2024



Address Supporting Organization (ASO)

» **Oscar Robles, Chair**

Latin America and the Caribbean



Address Supporting Organization Address Council (ASO AC)

» **Hervé Clément, Chair**

Europe



Country Code Names Supporting Organization (ccNSO) Council

» **Alejandra Reynoso, Chair**

Latin America and the Caribbean



Generic Names Supporting Organization (GNSO)

» **Greg Dibiase, Chair**

North America

COMMERCIAL STAKEHOLDER GROUP (CSG)



Commercial Business Users Constituency (BC)

» **Mason Cole, Chair**

North America



Intellectual Property Constituency (IPC)

» **Lori Schulman, President**

North America



Internet Service Providers and Connectivity Service Providers Constituency (ISPCP)

» **Philippe Fouquart, Chair**

Europe



Noncommercial Stakeholder Group (NCSG)

» **Johan (Julf) Helsingius, Chair**

Europe



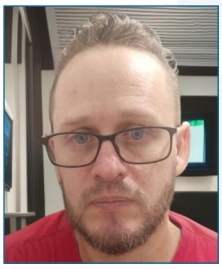
Noncommercial Users Constituency (NCUC)

» **Benjamin Akinmoyeje, Chair**

Africa

ICANN Community Leaders

AS OF 30 JUNE 2024



Not-for-Profit Organizations Constituency (NPOC)

» **Juan Manual Rojas, Chair**

Latin America and the Caribbean



Asian, Australasian, and Pacific Islands Regional At-Large Organization (APRALO)

» **Amrita Choudhury, Chair**



Registrars Stakeholder Group (RrSG)

» **Ashley Heineman, Chair**

North America



European Regional At-Large Organization (EURALO)

» **Sébastien Bachollet, Chair**



Registries Stakeholder Group (RySG)

» **Samantha Demetriou, Chair**

North America



Latin American and Caribbean Islands Regional At-Large Organization (LACRALO)

» **Harold Arcos, Chair**



At-Large Advisory Committee (ALAC)

» **Jonathan Zuck, Chair**

North America



North American Regional At-Large Organization (NARALO)

» **Gregory Shatan, Chair**



African Regional At-Large Organization (AFRALO)

» **Hadia ElMiniawi, Chair**



Governmental Advisory Committee (GAC)

» **Nico Caballero, Chair**

Latin America and the Caribbean

ICANN Community Leaders

AS OF 30 JUNE 2024



Root Server System Advisory Committee (RSSAC)

» **Jeff Osborn, Chair**

North America



2023 Nominating Committee (NomCom)

» **Amir Qayyum, Chair**



Security and Stability Advisory Committee (SSAC)

» **Ram Mohan, Chair**

North America



Root Zone Evolution Review Committee (RZERC)

» **Tim April, Chair**

North America



Customer Standing Committee (CSC)

» **Frederico Neves, Chair**

Latin America and the Caribbean

ICANN Corporate Officers

AS OF 30 JUNE 2024

*On 8 June 2024, the ICANN Board of Directors **selected** Kurt Erik "Kurtis" Lindqvist as ICANN's next President and CEO. Sally Costerton, Senior Advisor to the President and Senior Vice President of Global Stakeholder Engagement, continues to serve as Interim President and CEO until Lindqvist begins the position on 5 December 2024.*



» **Sally Costerton**
Interim President and Chief Executive Officer



» **Xavier Calvez**
Senior Vice President and Chief Financial Officer



» **John Jeffrey**
General Counsel and Secretary



» **Theresa Swinehart**
Senior Vice President, Global Domains and Strategy

Community Recognition

2023 Dr. Tarek Kamel Award for Capacity Building



The Dr. Tarek Kamel Award for Capacity Building was established in honor of the late Dr. Tarek Kamel, an Internet pioneer known for his contributions to global Internet governance. The award recognizes members of the ICANN community who have made significant contributions to national, regional, or global capacity-development programs related to ICANN's mission.

At the ICANN78 Annual General Meeting (AGM) in October 2023, the ICANN Board presented the 2023 award to Margarita Valdés Cortés, the legal and business director at NIC Chile. The Board recognized Valdés's significant contributions in capacity building on a local, regional, and global scale. Of particular note is Valdés's key role in fostering collaboration between the government of Chile and the University of Chile.

2023 Community Leadership Recognition

At each AGM, ICANN thanks the community leaders who concluded a term of service in the past year. At ICANN78 in October 2023, the ICANN Board passed a resolution to recognize the contributions of 59 community leaders from the Supporting Organizations, the Advisory Committees, the Customer Standing Committee, the Empowered Community Administration, the 2023 Nominating Committee, and the Public Technical Identifiers Board.

2024 Community Excellence Award

The ICANN Community Excellence Award honors members of the ICANN community who have invested deeply in consensus-based solutions and contributed in a substantive way to policymaking within the ICANN ecosystem. A panel consisting of community members representing each Supporting Organization and Advisory Committee selects the recipients each year.

In response to the community's feedback about the timing of the presentation of the award, the Board decided that the award will be presented at the Community Forum Welcome Ceremony beginning in 2024. At the ICANN79 Community Forum in March, longtime ICANN community member Manal Ismail was announced as the 2024 award recipient. The selection panel recognized Ismail's commitment to ICANN's multistakeholder model and her ability to work with community members from various backgrounds and cultures.

Community Recognition



New Working Group Chairs Recognition

As part of its ongoing efforts to acknowledge and celebrate the vital contributions made by ICANN community volunteers, the ICANN Board hosted the inaugural ICANN Working Group Chairs Recognition Reception during the ICANN80 Policy Forum in June 2024. At the event, the Board recognized the dedication, leadership, and tireless efforts of the 19 chairs of the current ICANN working groups that were chartered to develop policy or advice.

Leading a working group demands a considerable amount of time, energy, and patience. From managing complex project timelines to fostering trust and collaboration among a diverse group of stakeholders, the role of a working group chair is both challenging and crucial to the success of our multistakeholder model.

▶ READ the list of working group chairs.

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